



MANUAL DE USO E INSTALACIÓN

Condensadora U-MATCH



Estas instrucciones están diseñadas para ayudar al personal de servicio técnico cualificado y autorizado a instalar, ajustar y operar correctamente esta unidad. Lea estas instrucciones detenidamente antes de intentar instalarla o usarla. El incumplimiento de estas instrucciones puede resultar en una instalación, ajuste, servicio o mantenimiento inadecuados, lo que podría provocar incendios, descargas eléctricas, daños materiales, lesiones personales o la muerte.

NO DESTRUYA ESTE MANUAL

Léalo atentamente y guárdelo en un lugar seguro para que un técnico pueda consultararlo en el futuro.

UA HVAC
SYSTEMS

MODELO

UADTDC060DN300E1/O



TABLE OF CONTENTS

1. KEY TO SYMBOLS AND SAFETY INSTRUCTIONS.....	04
2. UNIT LOCATION CONSIDERATIONS.....	05
3. UNIT PREPARATION.....	06
4. SETTING UP THE UNIT.....	06
5. REFRIGERANT LINE CONSIDERATIONS.....	07
6. REFRIGERANT LINE ROUTING.....	08
7. REFRIGERANT LINE BRAZING.....	10
8. REFRIGERANT LINE LEAK CHECK.....	11
9. EVACUATION.....	11
10. SERVICE VALVE.....	11
11. ELECTRICAL - LOW VOLTAGE.....	12
12. ELECTRICAL - HIGH VOLTAGE.....	13
13. START UP.....	14
14. SYSTEM CHARGE ADJUSTMENT.....	14
15. SYSTEM OPERATION AND TROUBLESHOOTING.....	20
16. WARRANTY.....	21
17. WIRING DIAGRAMS.....	22
18 . CHECKOUT PROCEDURES.....	24

All phases of this installation must comply with NATIONAL, STATE, AND LOCAL CODES.

1. Key to symbols and safety instructions

1.1 Key to symbols



Warnings in this document are identified by a warning triangle. Keywords at the start of a warning indicate the type and seriousness of the ensuing risk if measures to prevent the risk are not taken.



This symbol indicates important information where there is no risk to people or property.

The following keywords are defined and can be used in this document:

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION indicates a hazardous situation which, if not avoided, could result in minor to moderate injury.

NOTICE is used to address practices not related to personal injury.

1.2 Safety



CAUTION:

- This document is customer property and is to remain with this unit. Please return to service information pack upon completion of work.
- These instructions do not cover all variations in systems or provide for every possible contingency to be met in connection with the installation.
- Should further information be desired or should particular problems arise which are not covered sufficiently for the purchaser's purposes, the matter should be referred to your installing dealer or local distributor.



This document contains a wiring diagram and service information.



CAUTION:

This information is intended for use by individuals possessing adequate backgrounds of electrical and mechanical experience. Any attempt to repair a central air conditioning product may result in personal injury and/or property damage.



WARNING: HAZARDOUS VOLTAGE

- Failure to follow this warning could result in property damage, severe personal injury or death.
- Disconnect all electric power, including remote disconnects before servicing. Follow proper lockout/tagout procedures to ensure the power cannot be inadvertently energized.



WARNING: REFRIGERANT OIL

These units use R-410A refrigerant which operates at 50% to 70% higher pressures than R-22. Use only R-410A approved service equipments. Refrigerant cylinders are painted a "Rose" color to indicate the type of refrigerant and may contain a "dip" tube to allow for charging of liquid refrigerant into the system. All R-410A systems use a POE oil that readily absorbs moisture from the atmosphere. To limit this "hygroscopic" action, the system should remain sealed whenever possible. If a system has been opening to the atmosphere for more than 4 hours, the compressor oil must be replaced. Never break a vacuum with air and always change the driers when opening the system for component replacement.



CAUTION: HOT SURFACE

May cause minor to severe burning. Failure to follow this Caution could result in property damage or personal injury. Do not touch the top of compressor.



CAUTION: CONTAINS REFRIGERANT

Failure to follow proper procedures can result in personal illness or injury or severe equipment damage. System contains oil and refrigerant under high pressure. Recover refrigerant to relieve pressure before opening system.



CAUTION: GROUNDING REQUIRED

Failure to inspect or use proper service tools may result in equipment damage or personal injury. Reconnect all grounding devices. All parts of this product that are capable of conducting electrical current are grounded. If grounding wires, screws, straps, clips, nuts or washers used to complete a path to ground are removed for service, they must be returned to their original position and properly fastened.



WARNING: SERVICE VALVES

Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and/or property damage. Extreme caution should be exercised when opening the Liquid Line Service Valve. Turn valve stem counterclockwise only until the stem contacts the rolled edge. No torque is required.



WARNING: BRAZING REQUIRED

Failure to inspect lines or use proper service tools may result in equipment damage or personal injury. All outdoor unit and evaporator coil connections are copper-to-copper and should be brazed with a phosphorous-copper alloy material such as Silfos-5 or equivalent. Do not use soft solder.

WARNING: HIGH CURRENT LEAKAGE

Failure to follow this warning could result in property damage, severe personal injury or death. Grounding is essential before connecting electrical supply.

2. Unit location considerations

2.1 Unit dimensions

Unit Dimensions				
Model		H(Inches)	W(Inches)	L(Inches)
AC	HP			
18	/	24-15/16	21-7/8	21-7/8
24	18/24	24-15/16	23-5/8	23-5/8
30	30	24-15/16	28	28
36	36	24-15/16	29-1/8	29-1/8
42	42	33-3/16	28	28
48	48	33-3/16	28	28
60	60	33-3/16	29-1/8	29-1/8

Table 1

The unit's weight value is on the cardboard box.

When mounting the outdoor unit on a roof, be sure the roof will support the unit's weight. Properly selected isolation is recommended to prevent sound or vibration transmission to the building structure.

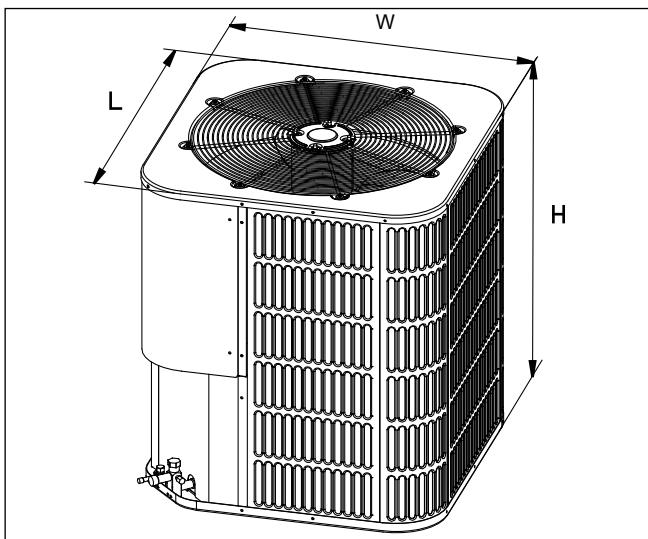


Figure 1

2.2 Location restrictions

Ensure the top discharge area is unrestricted for at least 60 inches above the unit.

Do not locate outdoor unit near bedrooms since normal operational sounds may be objectionable.

Position unit to allow adequate space for unobstructed airflow, wiring, refrigerant lines, and serviceability.

Maintain a distance of 24 inches between units.

24 inches clearance must be provided in front of the control box (access panels) and any other side requiring service.

Position unit where water, snow or ice from roof or overhang cannot fall directly on unit.

Position the outdoor unit a minimum of 12" from any wall or surrounding shrubbery to ensure adequate airflow.

See Figure 2 and Figure 3.

Cold climate considerations (heat pump only)



Precautions must be taken for units being installed in areas where snow accumulation and prolonged below-freezing temperatures occur.

- Units should be elevated 3-12 inches above the pad or rooftop, depending on local weather. This additional height will allow drainage of snow and ice melted during defrost cycle prior to its refreezing. Ensure that drain holes in unit base pan are not obstructed, preventing drainage of defrost water (Figure 4).
- If possible, avoid locations that are likely to accumulate snow drifts. If not possible, a snow drift barrier should be installed around the unit to prevent a build-up of snow on the sides of the unit.

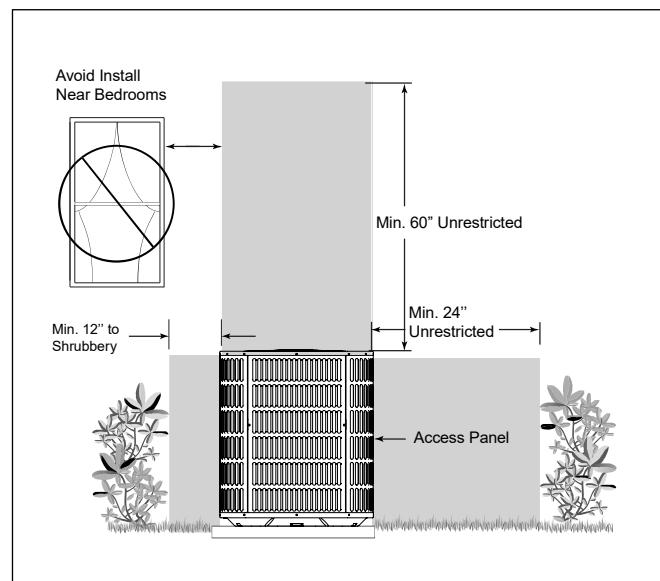
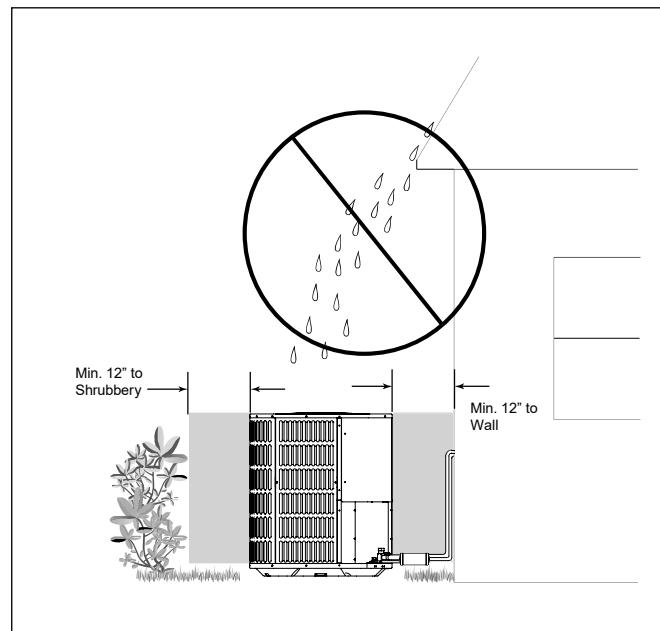


Figure 2



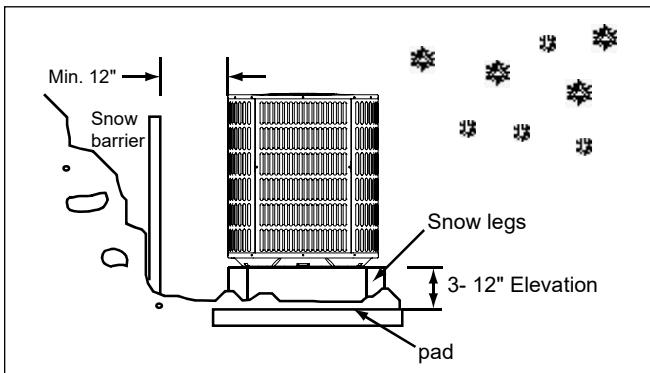


Figure 4

- The pad must be high enough above grade to allow for drainage.
- The pad location must comply with National, State and Local codes.



These instructions are intended to provide a method to tie-down system to concrete slab as a securing procedure for high wind areas. Check Local Codes for tie-down methods and protocols.

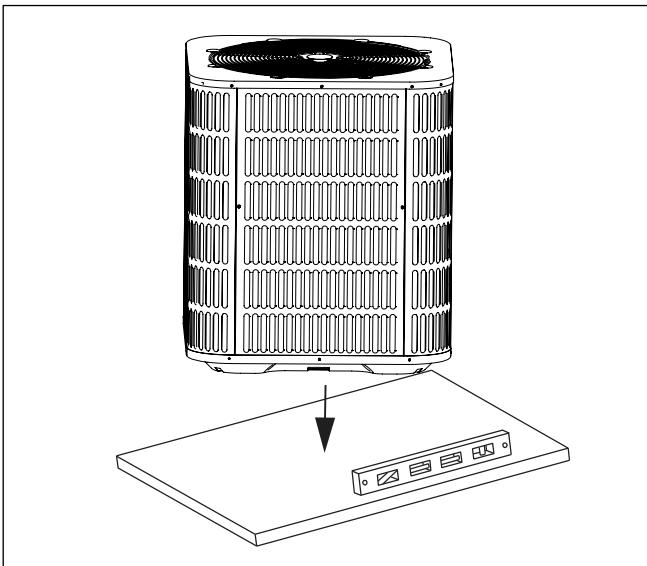


Figure 6

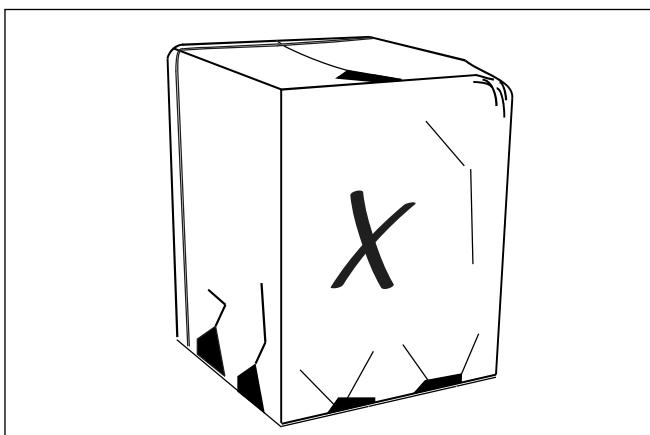


Figure 5

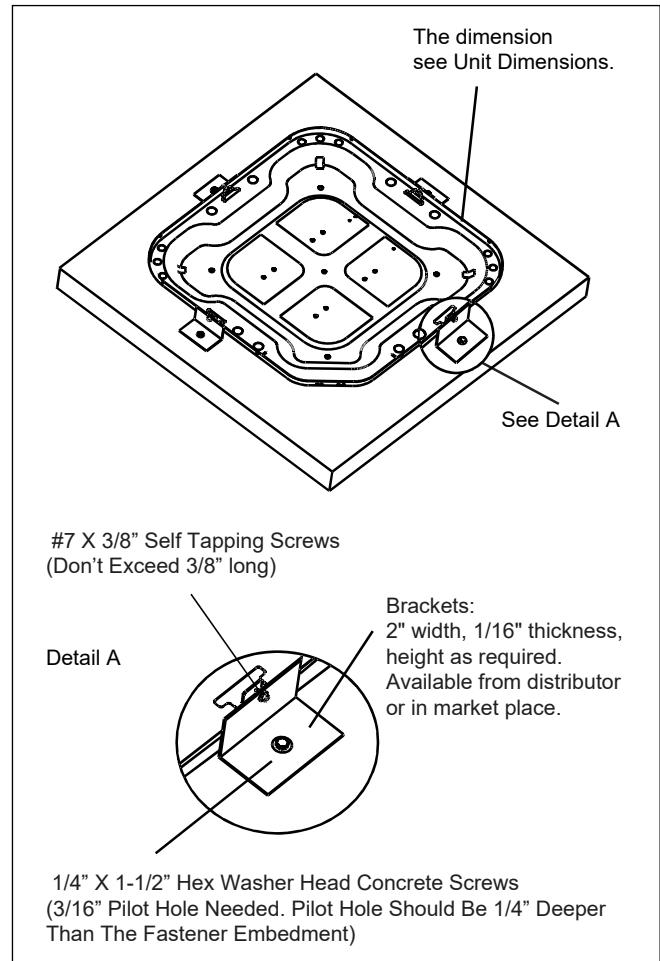


Figure 7

4. Setting up the unit

4.1 Pad installation

When installing the unit on a support pad, such as a concrete slab, consider the following:

- The pad must be at least 1-2" larger than the unit on all sides.
- The pad must be separate from any structure.
- The pad must be level.

5. Refrigerant line considerations

5.1 Service valve connection sizes

Model	Suction line connection	Liquid line connection
18	3/4	3/8
24	3/4	3/8
30	3/4	3/8
36	3/4	3/8
42	3/4	3/8
48	7/8	3/8
60	7/8	3/8

Table 2

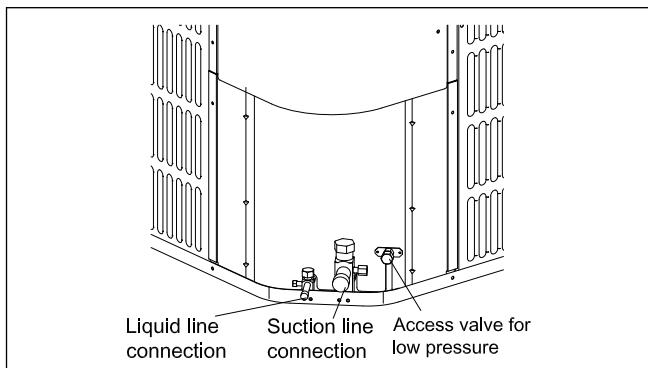


Figure 8

5.2 Refrigerant line sizes

Model	Suction line		Liquid line	
	optional	standard	optional	standard
18	5/8	3/4	5/16	3/8
24	5/8	3/4	5/16	3/8
30	5/8	3/4	5/16	3/8
36	5/8	3/4	5/16	3/8
42	5/8	3/4	5/16	3/8
48	3/4	7/8	1/2	3/8
60	7/8	1-1/8	1/2	3/8

Table 3

5.3 Refrigerant piping limits and required refrigerant line length

Model	Liquid line (Inches)	Total equivalent length(Feet)					
		25	50	75	100	125	150
18	5/16	25	50	60	58	40	30
	3/8	25	50	60	60	40	30
24	5/16	25	36	29	23	16	9
	3/8	25	50	60	60	40	30
30	5/16	25	49	38	27	17	6
	3/8	25	50	60	60	40	30
36	5/16	25	50	37	22	7	N/A
	3/8	25	50	60	60	40	30
42	5/16	25	23	4	N/A	N/A	N/A
	3/8	25	50	43	36	30	24
48	1/2	25	50	56	55	40	30
	3/8	25	46	38	30	22	15
60	1/2	25	50	60	60	40	30
	3/8	25	50	56	44	32	20

Table 4

Model	Suction line (Inches)	Total suction line length(Feet)			
		25	50	100	150
		Coefficient			
18	5/8	1.00	0.97	0.94	0.90
	3/4	1.00	0.98	0.95	0.92
24	5/8	1.00	0.97	0.94	0.90
	3/4	1.00	0.98	0.95	0.92
30	5/8	1.00	0.97	0.94	0.90
	3/4	1.00	0.99	0.97	0.96
36	5/8	1.00	0.97	0.94	0.90
	3/4	1.00	0.99	0.97	0.96
42	5/8	1.00	0.98	0.95	0.91
	3/4	1.00	0.98	0.97	0.96
48	3/4	1.00	0.98	0.95	0.92
	7/8	1.00	0.98	0.97	0.96
60	7/8	0.99	0.98	0.94	0.90
	1-1/8	1.00	0.99	0.98	0.97

Table 5 Suction line length/size VS capacity multiplier

Using suction line larger than shown in chart will result in poor oil return and is not recommended. For example: the system capacity published in AHRI is 17800 Btu/h. This data is based on the AHRI test condition and 25 feet line set with standard suction tube size (3/4" tube). If you need to add the line set more than 25 feet or use the optional suction tube size, you need to recalculate the capacity with the coefficient in the table. For 50 feet line and 5/8" suction tube, the capacity will be $17800 * 0.97 = 17266$ Btu/h.

Determine required line length and lift. You will need this later in Section 14.

Total Line Length = _____ Feet.

Total vertical Change(Lift) = _____ Feet.

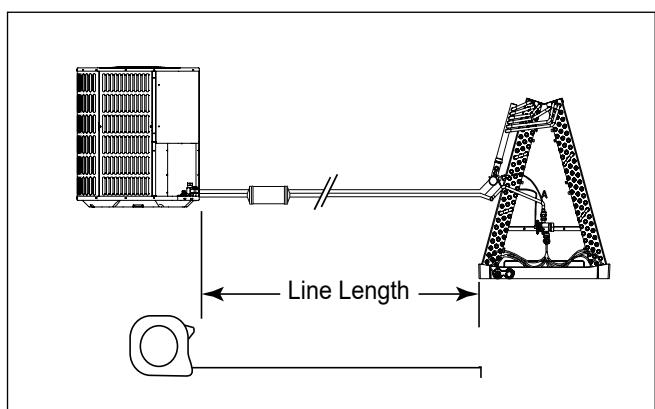


Figure 9

5.4 Refrigerant line insulation

The suction line must always be insulated. DO NOT allow the Liquid Line and Suction Line to come in direct (metal to metal) contact.

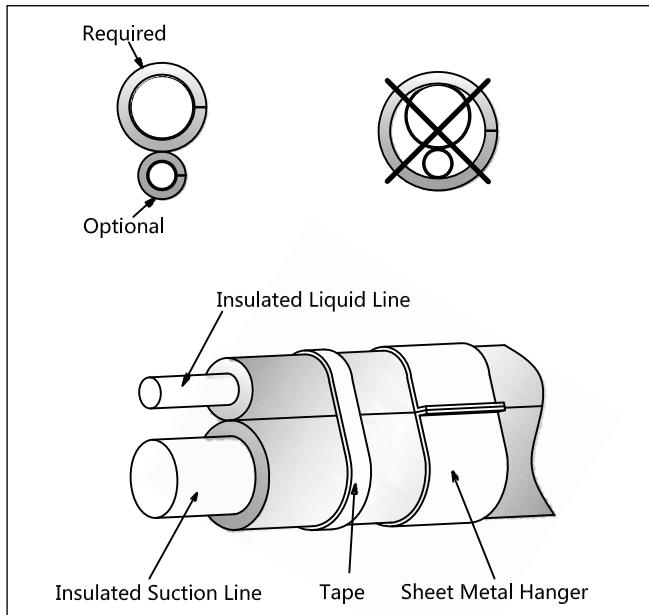


Figure 10

5.5 Reuse existing refrigerant lines



CAUTION:

If using existing refrigerant lines make certain that all joints are brazed, not soldered.

For retrofit applications, where the existing refrigerant lines will be used, the following precautions should be taken:

- Ensure that the refrigerant lines are the correct size. Refer to Section 5.1 listed and Table 3.
- Ensure that the refrigerant lines are free of leaks, acid, and oil.



The manufacturer recommends installing only approved matched indoor and outdoor systems. All of the manufacturer's split systems are AHRI certified. Some of the benefits of installing approved matched indoor and outdoor split systems are maximum efficiency, optimum performance and the best overall system reliability.

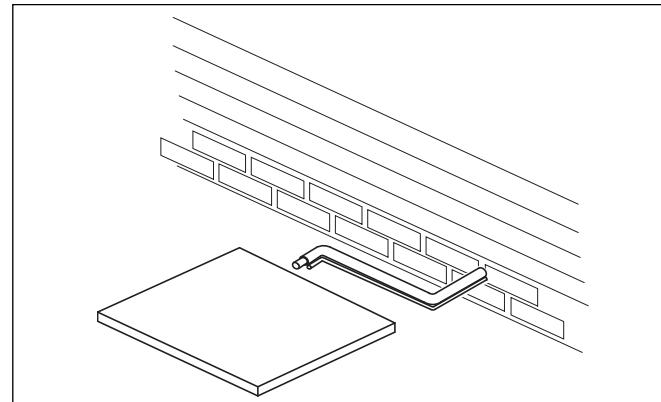


Figure 11

6. Refrigerant line routing

6.1 Precautions



Take precautions to prevent noise within the building structure due to vibration transmission from the refrigerant lines. For example:

- When the refrigerant lines have to be fastened to floor joists or other framing in a structure, use isolation type hangers.
- Isolation hangers should also be used when refrigerant lines are run in stud spaces or enclosed ceilings.
- Where the refrigerant lines run through a wall or sill, they should be insulated and isolated.
- Isolate the lines from all ductwork.
- Minimize the number of 90° turns.
- Use PVC piping as a conduit for all underground installations as shown in Figure 15. Buried lines should be keep as short as possible.
- The lines should not obstruct service access to the coil, air handling system or filter.
- Care must also be taken to isolate the refrigerant lines to minimize noise transmission from the equipment to the structure.



Comply with National, State, and Local Codes when isolating line sets from joists, rafters, walls or other structural elements.

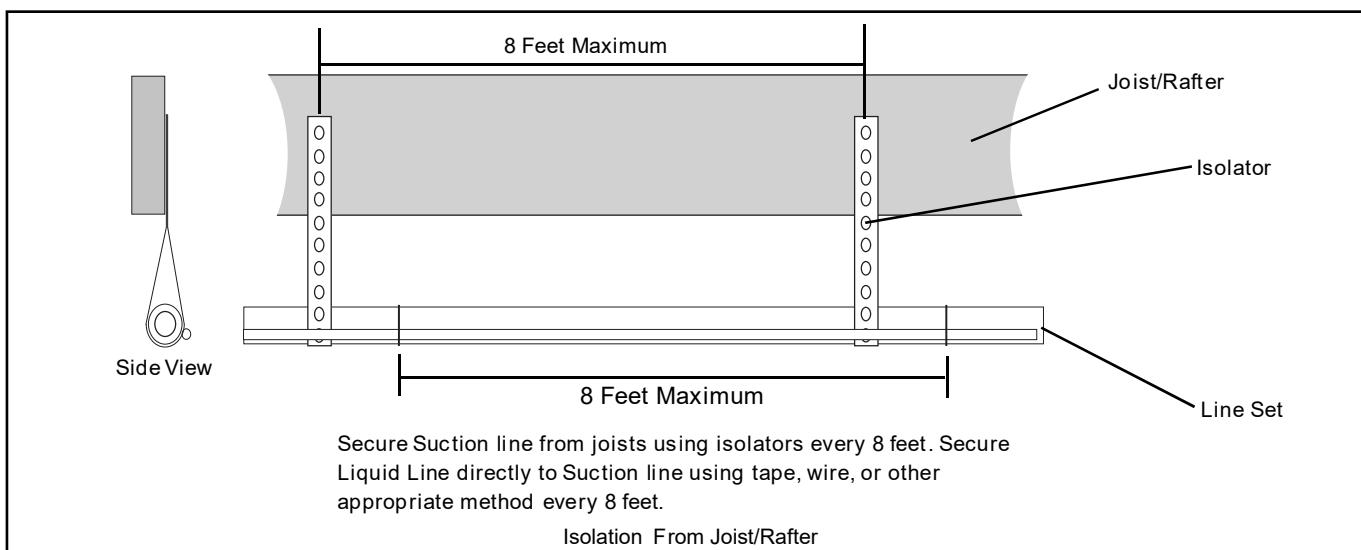


Figure 12

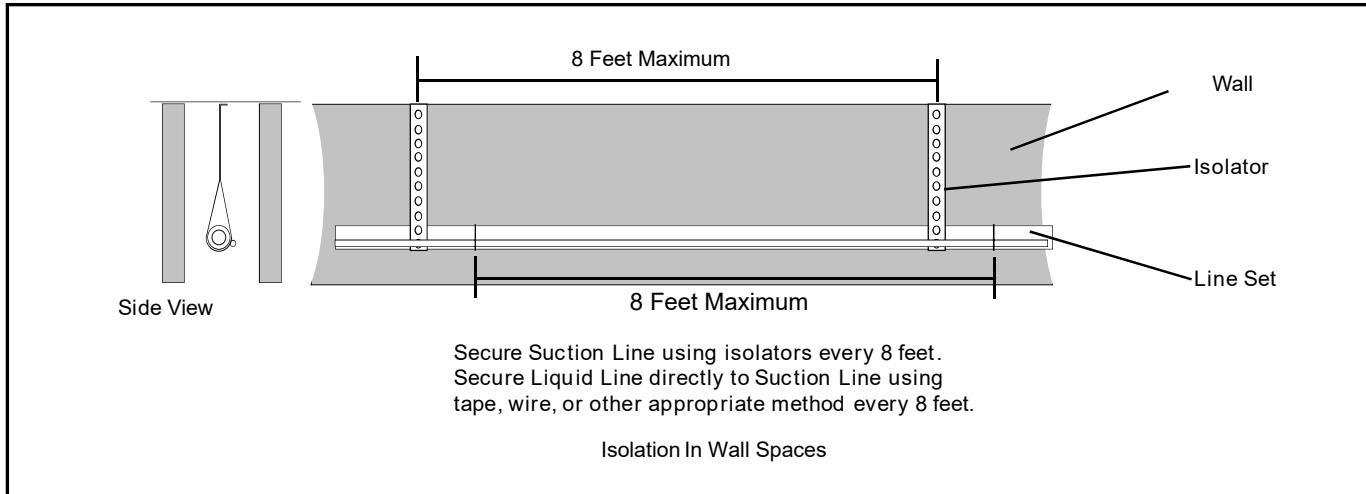


Figure 13

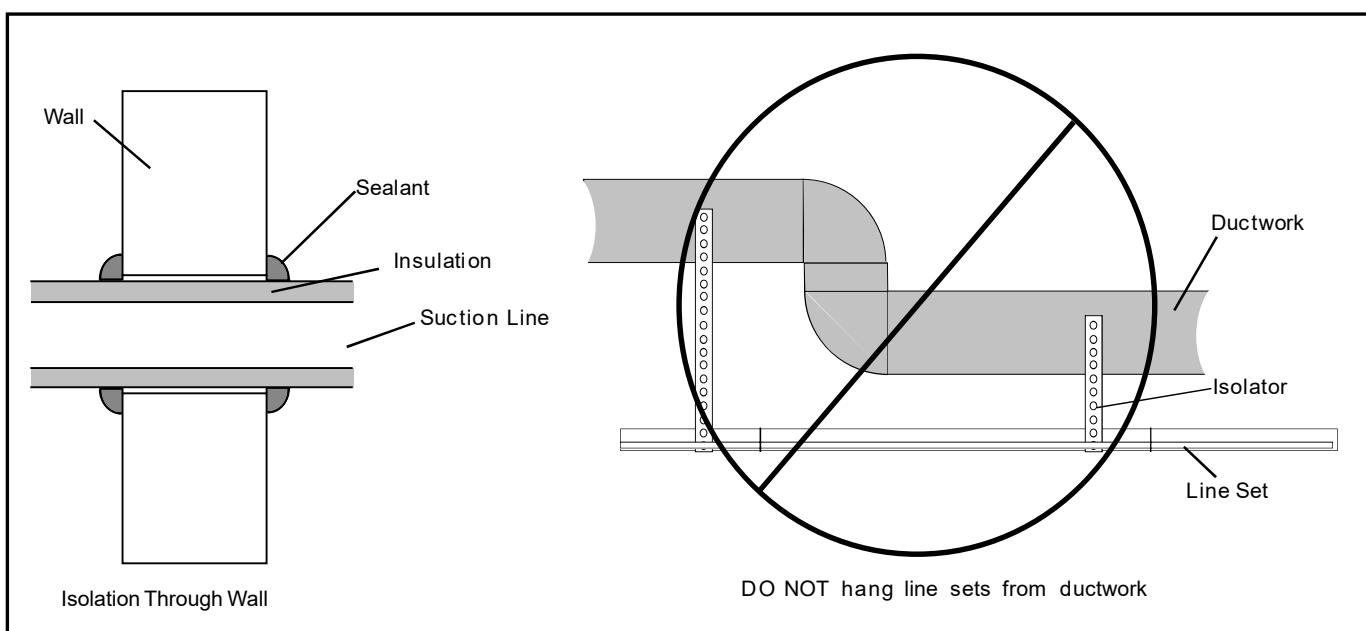


Figure 14

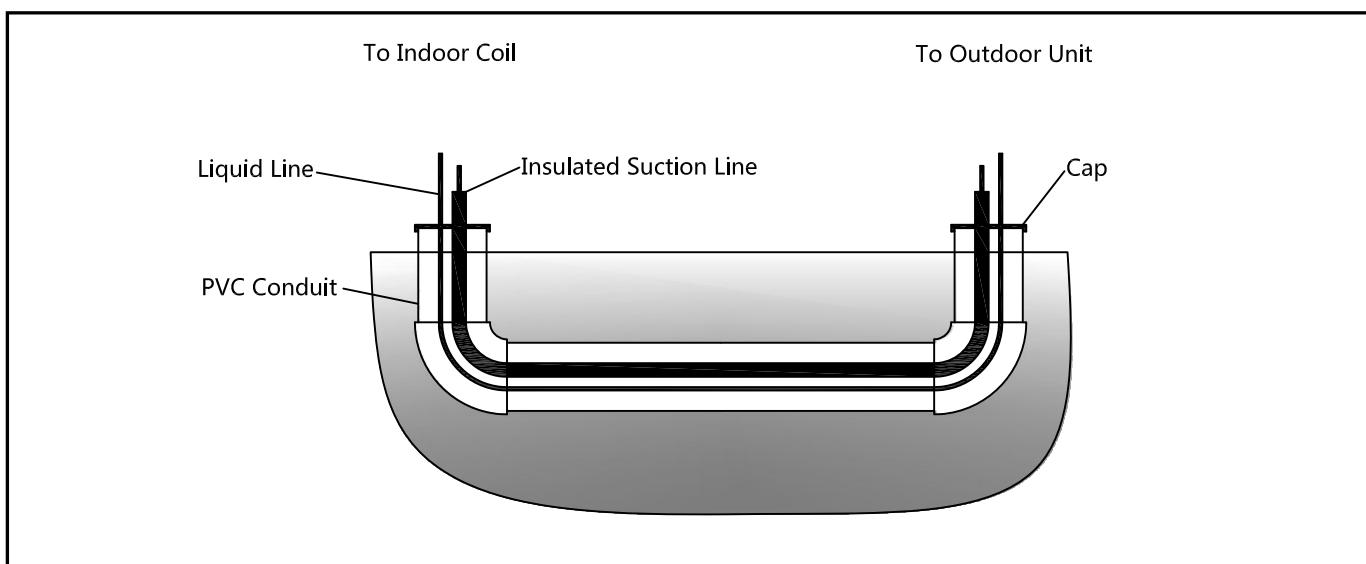


Figure 15

7. Refrigerant line brazing

7.1 Braze the refrigerant lines

1. Remove caps or plugs. Use a deburring tool to debur the pipe ends. Clean both internal and external surfaces of the tubing using an emery cloth.

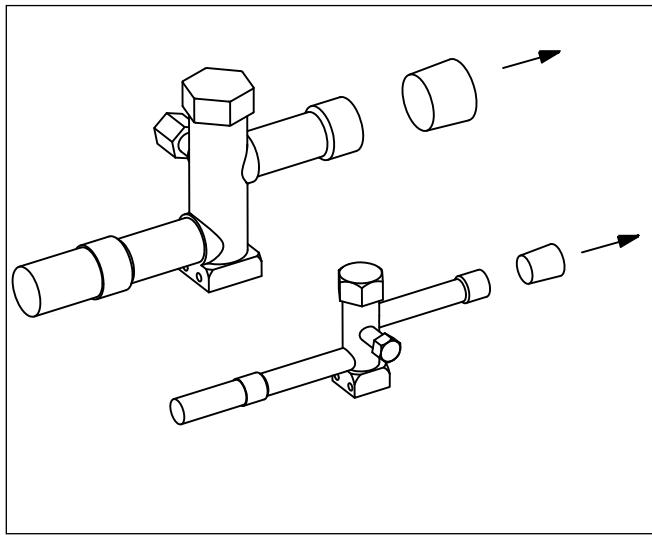


Figure 16

2. Remove the pressure tap cap from both service valves.

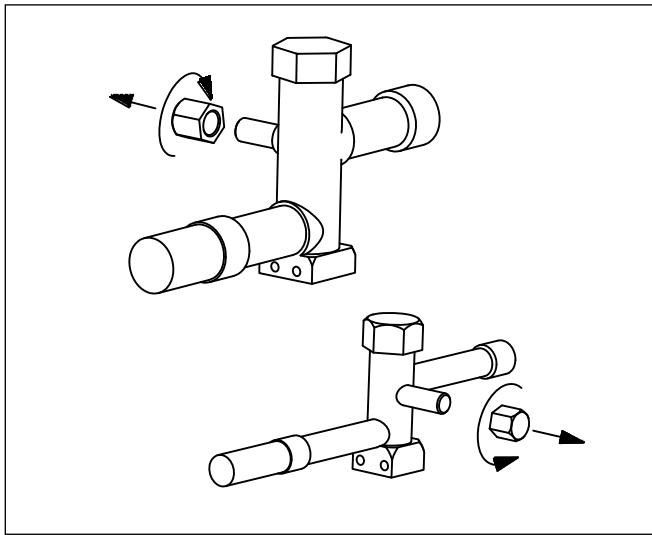


Figure 17

3. Purge the refrigerant lines and indoor coil with dry nitrogen.

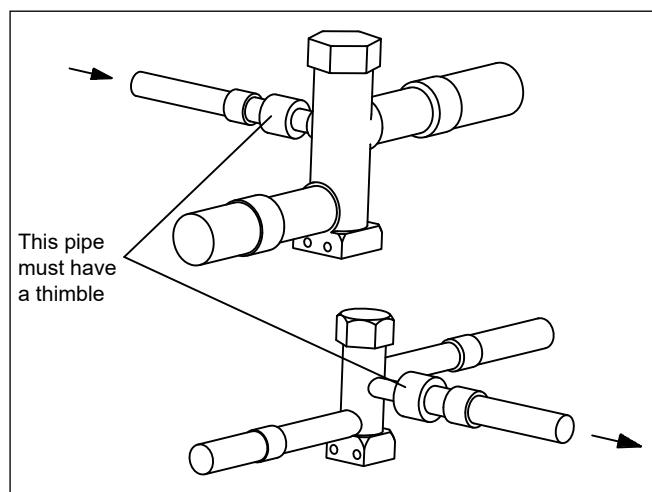


Figure 18

4. Wrap a wet rag around the valve body to avoid heat damage and continue the dry nitrogen purge (Figure 19).

Braze the refrigerant lines to the service valves.

Check liquid line filter drier's directional flow arrow to confirm correct direction of refrigeration flow (away from outdoor unit and toward evaporator coil) as illustrated. Brazing the filter drier to the Liquid Line.

Continue the dry nitrogen purge. Do not remove the wet rag until all brazing is completed.

Remove the wet rag before stopping the dry nitrogen purge.

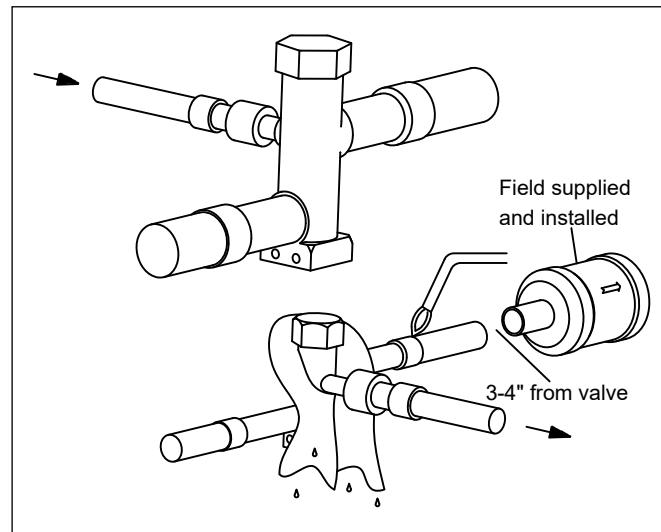


Figure 19

5. Replace the pressure tap caps after the service valves have cooled.

Note: Do not over tighten (between 40 and 60 inch-lbs. maximum).

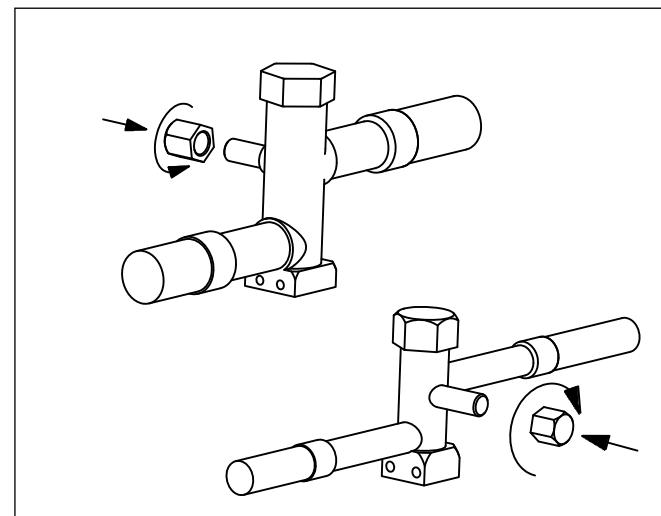


Figure 20

8. Refrigerant line leak check

8.1 Check for leaks

1. Pressurize the refrigerant lines and evaporator coil to 150 PSIG using dry nitrogen.

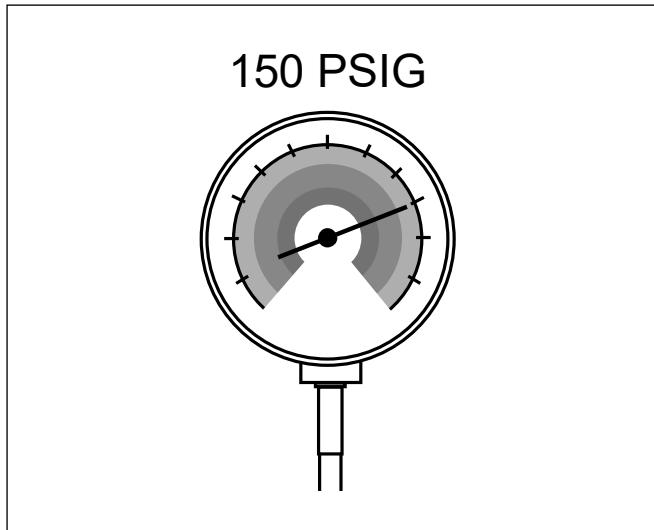


Figure 21

2. Check for leaks by using a soapy solution or bubbles at each brazed location.

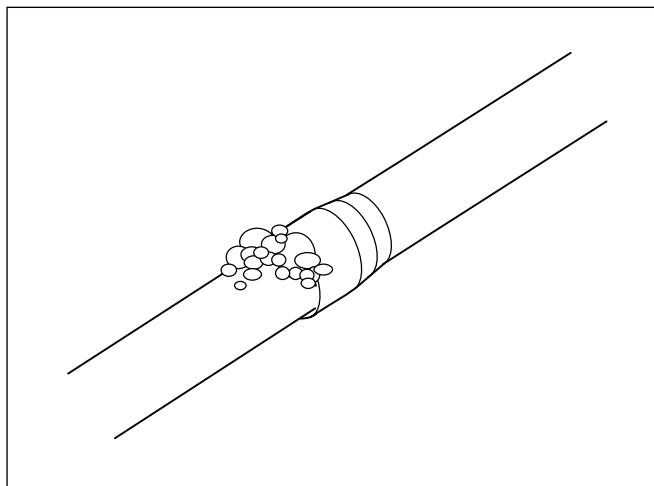


Figure 22

Remove nitrogen pressure and repair any leaks before continuing.

9. Evacuation

9.1 Evacuate the refrigerant lines and indoor coil



Do not open the service valves until the refrigerant lines and indoor coil leak check and evacuation are complete.

1. Evacuate until the micron gauge reads no higher than 350 microns, then close off the valve to the vacuum pump.

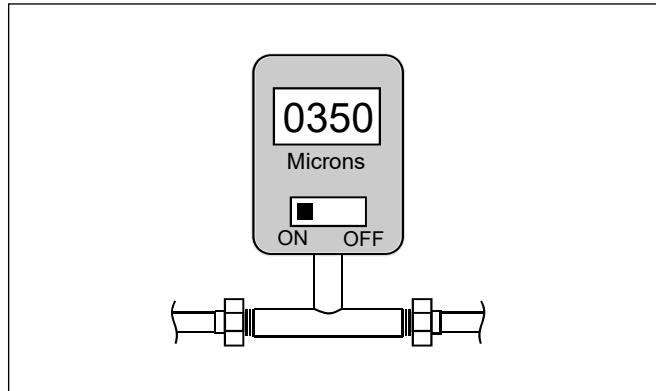


Figure 23

2. Observe the micron gauge. Evacuation is complete if the micron gauge does not rise above 500 microns in one (1) minute.

Once evacuation is complete blank off the vacuum pump and micron gauge, and close the valves on the manifold gauge set.

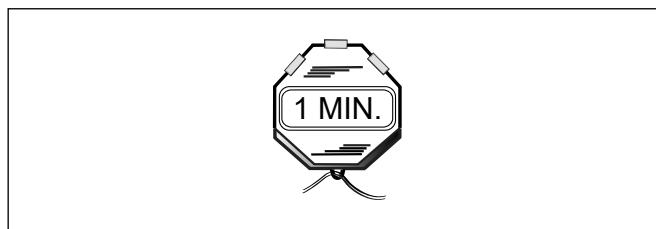


Figure 24

10. Service valves

10.1 Open the service valves



WARNING:

Extreme caution should be exercised when opening the Liquid Line Service Valve. Turn counterclockwise until the valve stem just touches the rolled edge. No torque is required. Failure to follow this warning will result in abrupt release of system charge and may result in personal injury and/or property damage.



Leak check and evacuation must be completed before opening the service valves.

1. Remove service valve cap (Figure 25).
2. Fully insert hex wrench into the stem and back out counterclockwise until valve stem just touches the rolled edge.
3. Replace the valve stem cap to prevent leaks. Tighten finger tight plus an additional 1/6 turn.

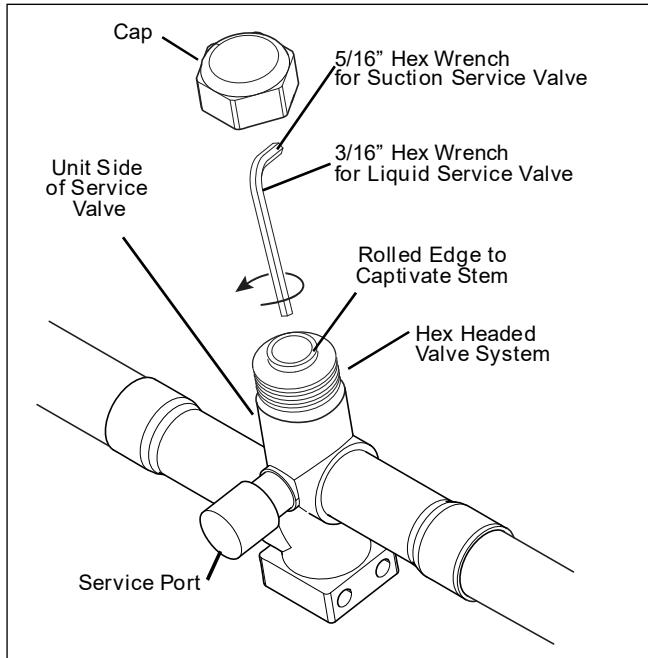


Figure 25

11. Electrical - low voltage

11.1 Low Voltage Maximum Wire Length

Table 6 defines the maximum total length of low voltage wiring from the outdoor unit to the indoor unit and to the thermostat.

24 Volts - Wire size	Max. wire length
18 AWG	150 Ft.
16 AWG	225 Ft.
14 AWG	300 Ft.

Table 6

11.2 Low voltage hook-up diagrams

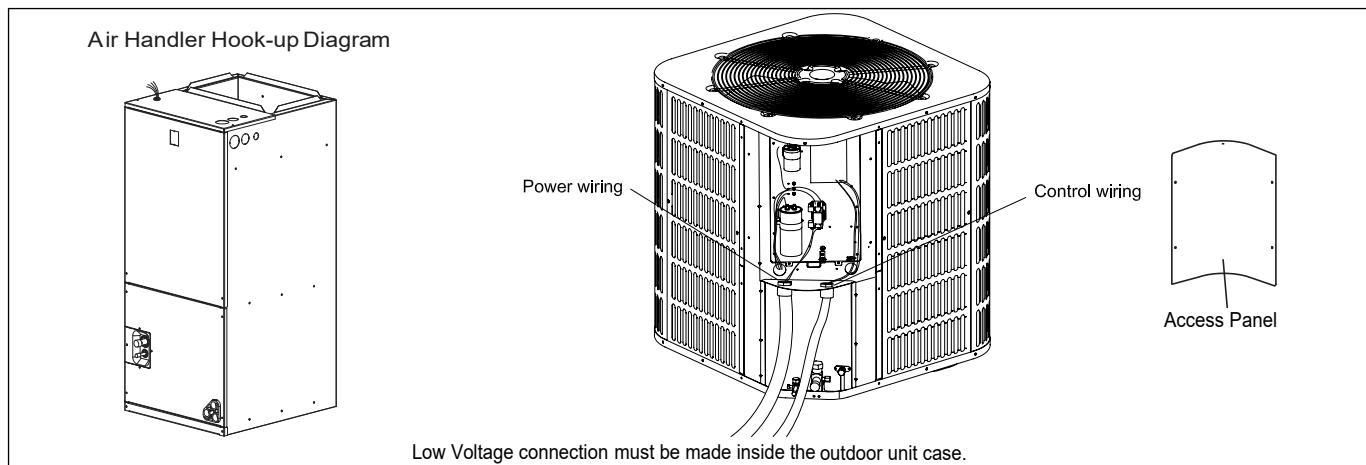


Figure 26

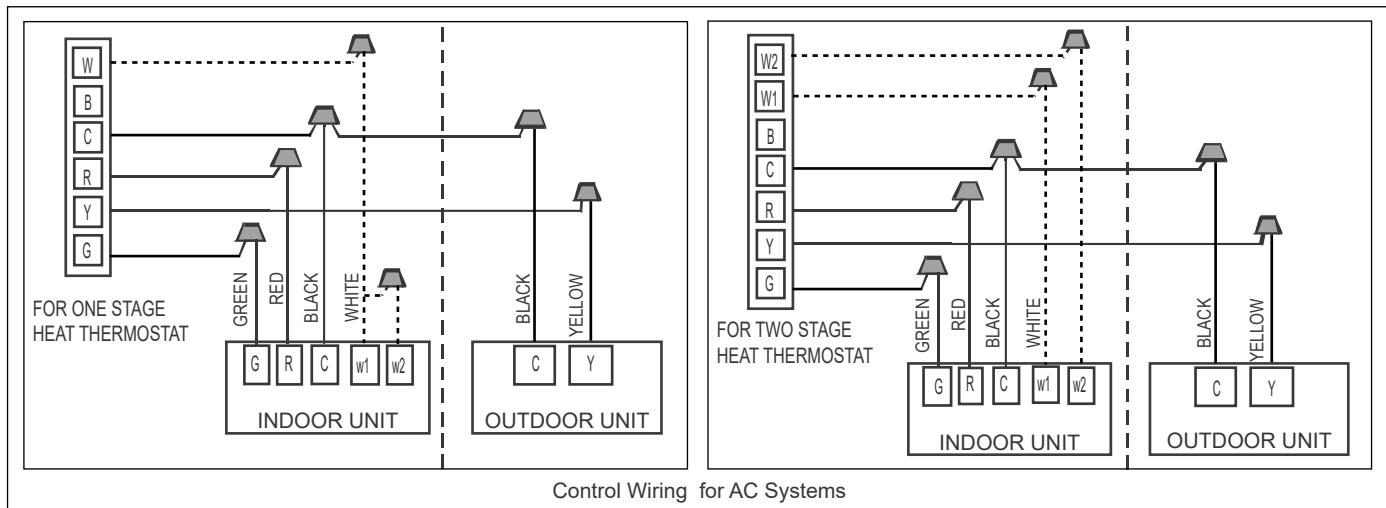


Figure 27

Notes: "-----"The electric auxiliary heat connection(optional).

W:Electric auxiliary heat signal.

W1 :The first Electric auxiliary heat signal.

W2 :The second Electric auxiliary heat signal.

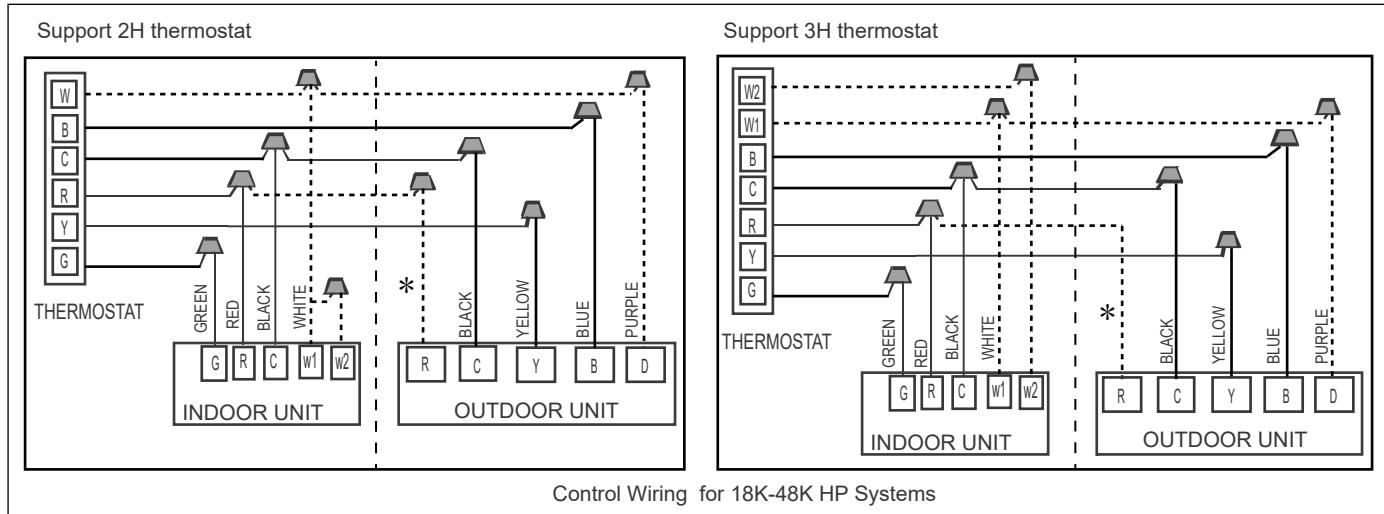


Figure 28

Notes: “----”The electric auxiliary heat connection(option).
 W:Electric auxiliary heat signal.
 W1 :The first Electric auxiliary heat signal.
 W2 :The second Electric auxiliary heat signal.
 D signal is connect to the Electric auxiliary heat or The first Electric auxiliary heat.
 “*” :Outdoor unit signal. Only for single-stage compressor systems.

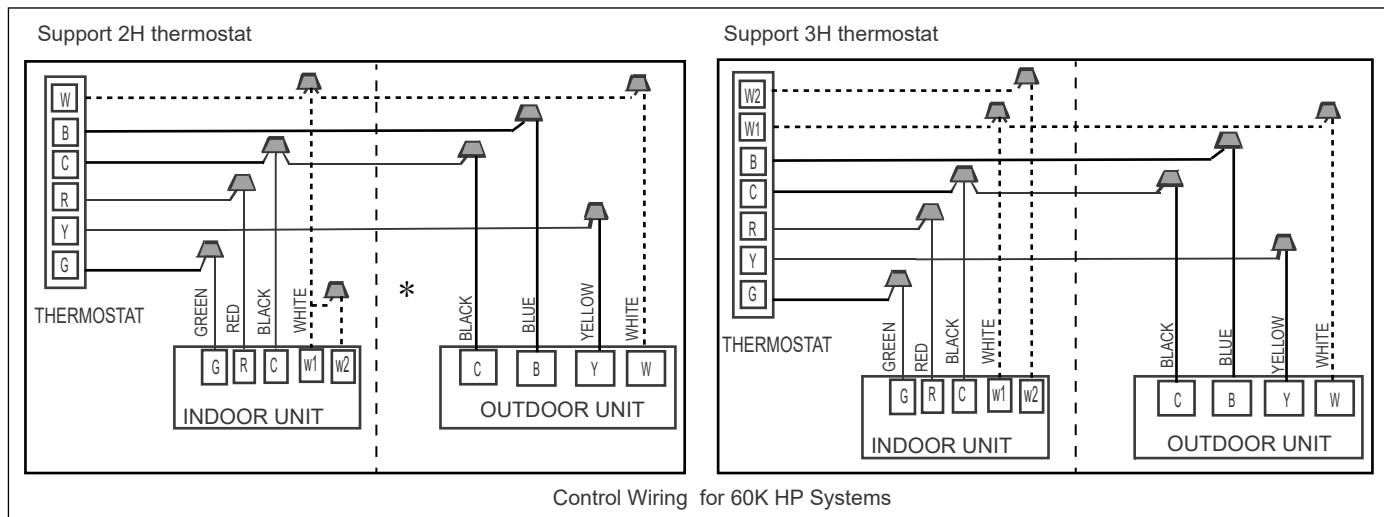


Figure 29

Notes: “----” The electric auxiliary heat connection(option).
 W : Electric auxiliary heat signal,connect to the Electric auxiliary heat or the first Electric auxiliary heat.
 W1 : The first Electric auxiliary heat signal.
 W2 : The second Electric auxiliary heat signal.

12. Electrical - high voltage

12.1 High voltage power supply

WARNING: LIVE ELECTRICAL COMPONENTS!

During installation, testing, servicing, and trouble shooting of this product, it may be necessary to work with live electrical components. Failure to follow all electrical safety precautions when exposed to live electrical components could result in death or serious injury.

The high voltage power supply must agree with the equipment nameplate.

Power wiring must comply with National, State and Local Codes.

Follow instructions on unit wiring diagram located on the inside of the access panel.

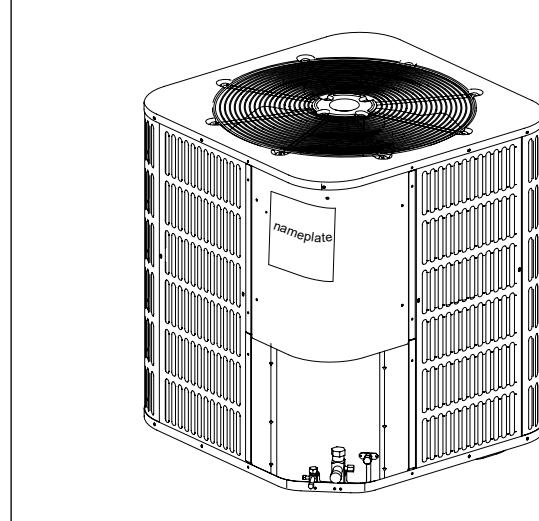


Figure 30
[13]

12.2 High voltage disconnect switch

Install a separate disconnect switch at the outdoor unit.

Field provided flexible electrical conduit must be used for high voltage wiring.

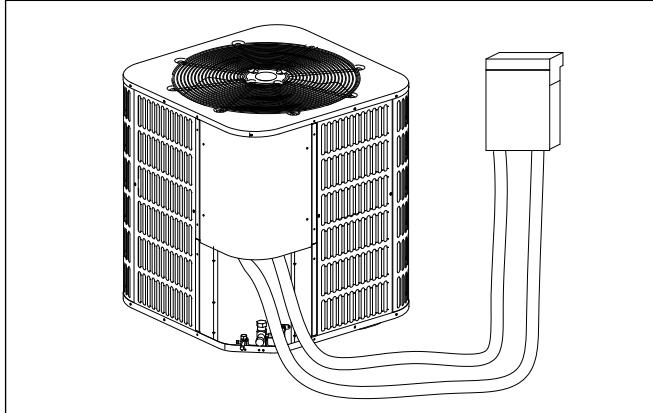


Figure 31

12.3 High voltage ground

Ground the outdoor unit per National, State and Local Code requirements.

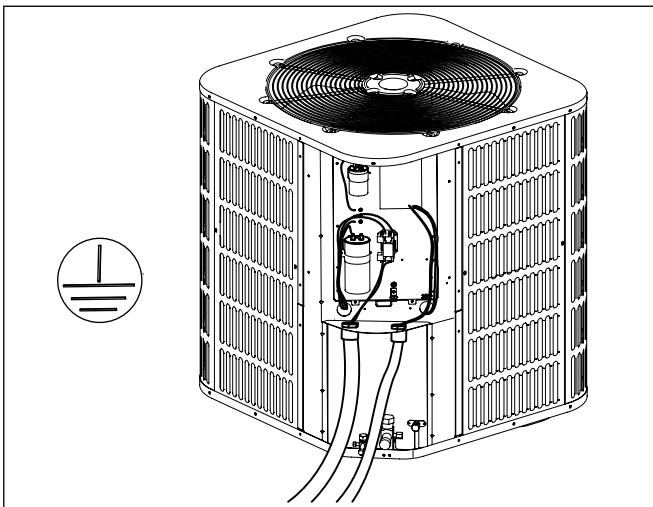


Figure 32

3. Turn on disconnect to apply power to the indoor and outdoor units.

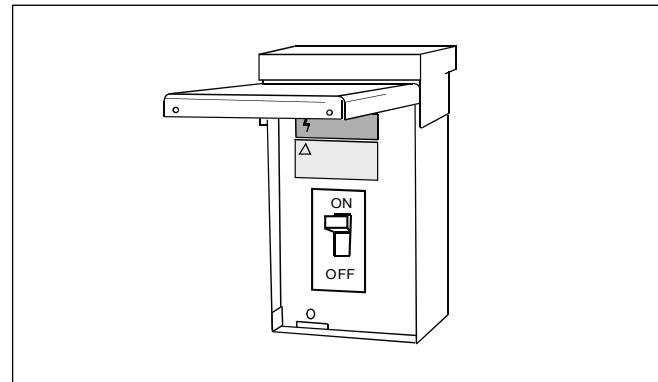


Figure 34

4. Wait one (1) hour before starting the unit if compressor crankcase heater is used and the outdoor ambient temperature is below 70 °F.



Figure 35

5. Set system thermostat to ON.

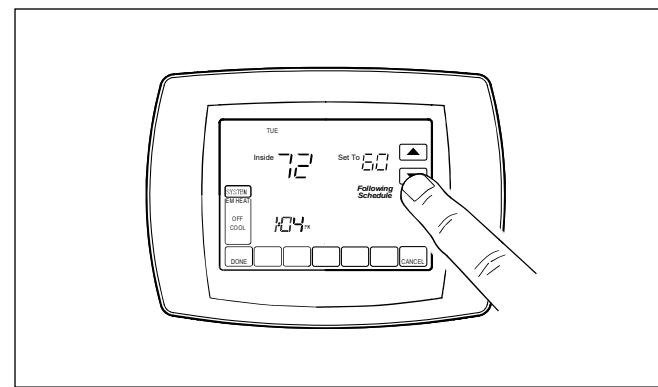


Figure 36

13. Start up

13.1 System start up

1. Ensure Sections 7, 8, 9, 10, 11 and 12 have been completed.
2. Set System Thermostat to OFF.

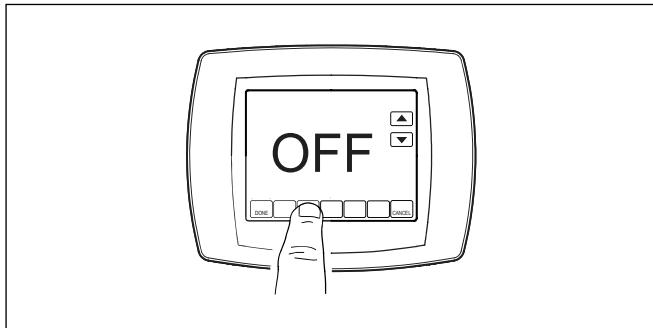


Figure 37

14. System charge adjustment

14.1 Charging: Weigh-In Method

Weigh-In method can be used for the initial installation, or anytime a system charge is being replaced. Weigh-In Method can also be used when power is not available to the equipment site or operating conditions (indoor/outdoor temperatures) are not in range to verify with the liquid line pressure charging method.

Model	Factory Charge	Charge multiplier for liquid line length		
All models	The data on nameplate	5/16"	3/8"	1/2"

Table 7

The factory charge in the outdoor unit is sufficient for 15 feet of standard size interconnecting liquid line.

New Installations — Calculating additional charge for lineset greater than 15 feet.

1. Total Line Length (ft) = _____ (a)
2. Standard Line set (ft) = 15 (b)
3. (a) minus (b) = _____ (c)
4. Refrigerant Multiplier = _____ (d)
5. Refrigerant Adder (c^*d) = _____ (e*)

*If lineset is less than 15 feet, (e) = 0

Sealed-System Repairs — Calculating total system charge.

1. Total Line Length (ft) = _____ (a)
2. Standard Line set (ft) = 15 (b)
3. (a) minus (b) = _____ (c)
4. Refrigerant Multiplier = _____ (d)
5. Refrigerant Adder (c^*d) = _____ (e*)
6. Factory Charge (nameplate) = _____ (f)
7. Total System Charge (e+f) = _____ —

*If line set is less than 15 feet, (e) = 0



The only mode approved for validating system charge is while in Cooling Mode. Outdoor Temperature must be between 55°F and 115°F with Indoor Temperature kept between 70°F and 80°F.

For best results the indoor temperature should be kept between 70°F to 80°F.

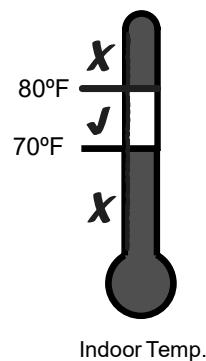


Figure 38

2. Ensure Sections 7, 8, 9, 10, 11, 12 and 13 have been completed.
3. Stabilize the system by operating for a minimum of 20 minutes.



At startup, or whenever charge is removed or added, the system must be operated for a minimum of 20 minutes to stabilize before accurate measurements can be made.



Figure 39

14.2 Liquid line pressure charging and refrigerant adjustment in cooling (above 55°F outdoor temp.)

1. Check the outdoor ambient temperatures.

Liquid line pressure (in cooling mode) is the only recommended method of charging above 55°F outdoor ambient temperatures.

For outdoor ambient temperatures below 55°F , use weigh-in charge method.

Note:It is important to return in the spring or summer to accurately charge the system in the cooling mode when outdoor ambient temperature is above 55°F.

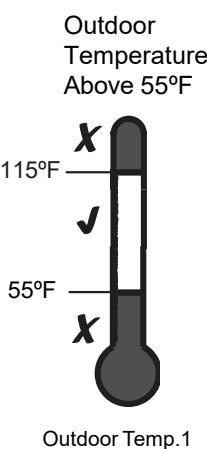


Figure 37

4. Calculate liquid line pressure (According to Refrigerant Charging Chart)

- Measured Suction Line Pressure = _____ PSIG
- Outdoor Ambient Temperature = _____ °F
- Calculate Liquid Line Pressure = _____ PSIG

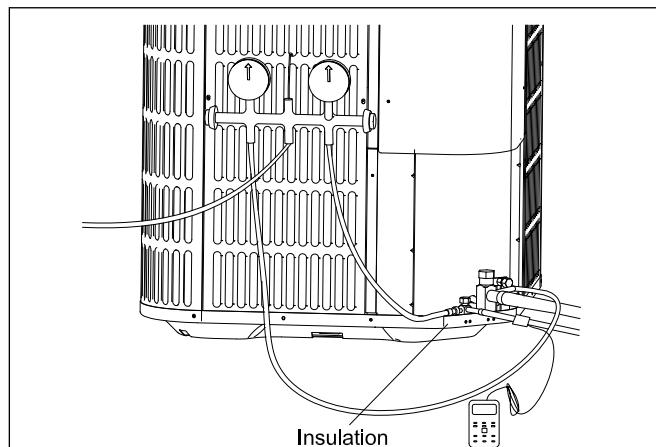


Figure 40

REFRIGERANT CHARGING CHART FOR AC SYSTEM

Cooling Mode		14 SEER R410A AC Charge Chart 1.5 TON												
		Outdoor Ambient Temperature(°F)												
		55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)														
165		253	274	296	317	336	354	373	400	428	455	482		
161		251	272	294	315	334	352	371	398	426	453	480		
157		249	270	292	313	332	350	369	396	424	451	478		
153		231	247	268	290	311	330	348	367	394	422	449	476	
149		229	245	266	288	309	328	346	365	392	420	447	474	
145		227	243	264	286	307	326	344	363	390	418	445	472	
141	208	225	241	262	284	305	324	342	361	388	416	443	470	
137	206	223	239	260	282	303	322	340	359	386	414	441	468	
133	204	221	237	258	280	301	320	338	357	384	412	439	466	
129	202	219	235	256	278	299	318	336	355	382	410	437	464	
125	200	217	233	254	276	297	316	334	353	380	408	435	462	
121	198	215	231	252	274	295	314	332	351	378	406	433	460	
117	196	213	229	250	272	293	312	330	349	376	404	431	458	
113	194	211	227	248	270	291	310	328	347	374	402	429	456	
109	192	209	225	246	268	289	308	326	345	372	400	427	454	
105	190	207	223	244	266	287	306	324	343	370	398	425	452	

Cooling Mode		14 SEER R410A AC Charge Chart 2 TON												
		Outdoor Ambient Temperature(°F)												
		55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)														
165		256	275	295	314	336	357	379	405	431	457	483		
161		254	273	293	312	334	355	377	403	429	455	481		
157		252	271	291	310	332	353	375	401	427	453	479		
153	233	250	269	289	308	330	351	373	399	425	451	477		
149	231	248	267	287	306	328	349	371	397	423	449	475		
145	229	246	265	285	304	326	347	369	395	421	447	473		
141	210	227	244	263	283	302	324	345	367	393	419	445	471	
137	208	225	242	261	281	300	322	343	365	391	417	443	469	
133	206	223	240	259	279	298	320	341	363	389	415	441	467	
129	204	221	238	257	277	296	318	339	361	387	413	439	465	
125	202	219	236	255	275	294	316	337	359	385	411	437	463	
121	200	217	234	253	273	292	314	335	357	383	409	435	461	
117	198	215	232	251	271	290	312	333	355	381	407	433	459	
113	196	213	230	249	269	288	310	331	353	379	405	431	457	
109	194	211	228	247	267	286	308	329	351	377	403	429	455	
105	192	209	226	248	269	291	310	329	348	374	401	427	453	

Cooling Mode		14 SEER R410A AC Charge Chart 2.5 TON												
		Outdoor Ambient Temperature(°F)												
		55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)														
165		250	272	293	315	334	353	372	398	425	451	477		
161		248	270	291	313	332	351	370	396	423	449	475		
157		246	268	289	311	330	349	368	394	421	447	473		
153		227	244	266	287	309	328	347	366	392	419	445	471	
149		225	242	264	285	307	326	345	364	390	417	443	469	
145		223	240	262	283	305	324	343	362	388	415	441	467	
141	204	221	238	260	281	303	322	341	360	386	413	439	465	
137	202	219	236	258	279	301	320	339	358	384	411	437	463	
133	200	217	234	256	277	299	318	337	356	382	409	435	461	
129	198	215	232	254	275	297	316	335	354	380	407	433	459	
125	196	213	230	252	273	295	314	333	352	378	405	431	457	
121	194	211	228	250	271	293	312	331	350	376	403	429	455	
117	192	209	226	248	269	291	310	329	348	374	401	427	453	
113	190	207	224	246	267	289	308	327	346	372	399	425	451	
109	188	205	222	244	265	287	306	325	344	370	397	423	449	
105	186	203	220	242	263	285	304	323	342	368	395	421	447	

Cooling Mode		14 SEER R410A AC Charge Chart 3 TON												
		Outdoor Ambient Temperature(°F)												
		55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)														
165		257	277	296	316	339	361	384	410	436	462	488		
161		255	275	294	314	337	359	382	408	434	460	486		
157		253	273	292	312	335	357	380	406	432	458	484		
153	235	251	271	290	310	333	355	378	404	430	456	482		
149	233	249	269	288	308	331	353	376	402	428	454	480		
145	231	247	267	286	306	329	351	374	400	426	452	478		
141	212	229	245	265	284	304	327	349	372	398	424	450	476	
137	210	227	243	263	282	302	325	347	370	396	422	448	474	
133	208	225	241	261	280	300	323	345	368	394	420	446	472	
129	206	223	239	259	278	298	321	343	366	392	418	444	470	
125	204	221	237	257	276	296	319	341	364	390	416	442	468	
121	202	219	235	255	274	294	317	339	362	388	414	440	466	
117	200	217	233	253	272	292	315	337	360	386	412	438	464	

Cooling Mode	14 SEER R410A AC Charge Chart 3.5 TON												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			250	269	288	307	329	351	373	400	426	453	479
161			248	267	286	305	327	349	371	398	424	451	477
157			246	265	284	303	325	347	369	396	422	449	475
153	227	244	263	282	301	323	345	367	394	420	447	473	
149	225	242	261	280	299	321	343	365	392	418	445	471	
145	223	240	259	278	297	319	341	363	390	416	443	469	
141	204	221	238	257	276	295	317	339	361	388	414	441	467
137	202	219	236	255	274	293	315	337	359	386	412	439	465
133	200	217	234	253	272	291	313	335	357	384	410	437	463
129	198	215	232	251	270	289	311	333	355	382	408	435	461
125	196	213	230	249	268	287	309	331	353	380	406	433	459
121	194	211	228	247	266	285	307	329	351	378	404	431	457
117	192	209	226	245	264	283	305	327	349	376	402	429	455
113	190	207	224	243	262	281	303	325	347	374	400	427	453
109	188	205	222	241	260	279	301	323	345	372	398	425	451
105	186	203	220	239	258	277	299	321	343	370	396	423	449

Cooling Mode	14 SEER R410A AC Charge Chart 4 TON												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			258	277	297	316	339	361	384	411	438	465	492
161			256	275	295	314	337	359	382	409	436	463	490
157			254	273	293	312	335	357	380	407	434	461	488
153	234	252	271	291	310	333	355	378	405	432	459	486	
149	232	250	269	289	308	331	353	376	403	430	457	484	
145	230	248	267	287	306	329	351	374	401	428	455	482	
141	210	228	246	265	285	304	327	349	372	399	426	453	480
137	208	226	244	263	283	302	325	347	370	397	424	451	478
133	206	224	242	261	281	300	323	345	368	395	422	449	476
129	204	222	240	259	279	298	321	343	366	393	420	447	474
125	202	220	238	257	277	296	319	341	364	391	418	445	472
121	200	218	236	255	275	294	317	339	362	389	416	443	470
117	198	216	234	253	273	292	315	337	360	387	414	441	468
113	196	214	232	251	271	290	313	335	358	385	412	439	466
109	194	212	230	249	269	288	311	333	356	383	410	437	464
105	192	210	228	247	267	286	309	331	354	381	408	435	462

Cooling Mode	14 SEER R410A AC Charge Chart 5 TON												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			265	285	305	325	348	372	395	423	450	478	505
161			263	283	303	323	346	370	393	421	448	476	503
157			261	281	301	321	344	368	391	419	446	474	501
153	242	259	279	299	319	342	366	389	417	444	472	499	
149	240	257	277	297	317	340	364	387	415	442	470	497	
145	238	255	275	295	315	338	362	385	413	440	468	495	
141	219	236	253	273	293	313	336	360	383	411	438	466	493
137	217	234	251	271	291	311	334	358	381	409	436	464	491
133	215	232	249	269	289	309	332	356	379	407	434	462	489
129	213	230	247	267	287	307	330	354	377	405	432	460	487
125	211	228	245	265	285	305	328	352	375	403	430	458	485
121	209	226	243	263	283	303	326	350	373	401	428	456	483
117	207	224	241	261	281	301	324	348	371	399	426	454	481
113	205	222	239	259	279	299	322	346	369	397	424	452	479
109	203	220	237	257	277	297	320	344	367	395	422	450	477
105	201	218	235	255	275	295	318	342	365	393	420	448	475

REFRIGERANT CHARGING CHART FOR HP SYSTEM

Cooling Mode	14SEER R410A HP Charge Chart 1.5 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			246	265	284	303	323	343	364	390	416	441	467
161			244	263	282	301	321	341	362	388	414	439	465
157			242	261	280	299	319	339	360	386	412	437	463
153	221	240	259	278	297	317	337	358	384	410	435	461	
149	219	238	257	276	295	315	335	356	382	408	433	459	
145	217	236	255	274	293	313	333	354	380	406	431	457	
141	196	215	234	253	272	291	311	331	352	378	404	429	455
137	195	213	232	251	269	288	309	328	350	376	402	427	453
133	193	211	230	249	267	286	306	326	347	373	399	425	451
129	191	209	228	247	265	284	304	323	344	370	397	423	449
125	190	209	227	245	264	282	302	320	341	368	394	421	447
121	190	208	226	244	262	280	300	320	341	367	393	419	445
117	188	206	224	242	260	278	298	318	339	365	391	417	443
113	186	204	222	240	258	276	296	316	337	363	389	415	441
109	184	202	220	238	256	274	294	314	335	361	387	413	439
105	182	200	218	236	254	272	292	312	333	359	385	411	437

Cooling Mode	14SEER R410A HP Charge Chart 2 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			255	274	294	313	335	358	381	407	434	461	486
161			253	272	292	311	333	356	379	405	432	459	484
157			251	270	290	309	331	354	377	403	430	457	482
153	230	249	268	288	307	329	352	375	401	428	455	480	
149	228	247	266	286	305	327	350	373	399	426	453	478	
145	226	245	264	284	303	325	348	371	397	424	451	476	
141	204	224	243	262	282	301	323	346	369	395	422	449	474
137	203	222	241	260	279	298	320	344	367	393	420	447	472
133	201	220	239	258	277	296	318	342	365	391	418	445	470
129	199	218	237	256	275	294	316	340	363	389	416	443	468
125	197	216	235	254	273	292	314	338	361	387	414	441	466
121	195	214	233	252	271	290	312	336	359	385	412	439	464
117	193	212	231	250	269	288	310	334	357	383	410	437	462
113	191	210	229	248	267	286	308	332	355	381	408	435	460
109	189	208	227	246	265	284	306	330	353	379	406	433	458
105	187	206	225	244	263	282	304	328	351	377	404	431	456

Cooling Mode	14SEER R410A HP Charge Chart 2.5 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			253	269	288	305	327	348	370	390	414	435	461
161			251	267	286	303	325	346	368	388	412	433	459
157			249	265	284	301	323	344	366	386	410	431	457
153	231	247	263	282	299	321	342	364	384	408	429	455	
149	229	245	261	280	297	319	340	362	382	406	427	453	
145	227	243	259	278	295	317	338	360	380	404	425	451	
141	208	225	241	257	276	293	315	336	358	378	402	423	449
137	206	223	239	255	274	291	313	334	356	376	400	421	447
133	204	221	237	253	272	289	311	332	354	374	398	419	445
129	202	219	235	251	270	287	309	330	352	372	396	417	443
125	199	215	232	249	267	285	307	328	350	370	394	415	441
121	195	213	230	247	267	285	306	327	348	368	392	413	439
117	193	211	228	245	265	283	304	325	346	366	390	411	437
113	191	209	226	243	263	281	302	323	344	364	388	409	435
109	189	207	224	241	261	279	300	321	342	362	386	407	433
105	187	205	222	239	259	277	298	319	340	360	384	405	431

Cooling Mode	14SEER R410A HP Charge Chart 3 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			260	278	296	314	336	359	381	402	427	454	482
161			258	276	294	312	334	357	379	400	425	452	480
157			256	274	292	310	332	355	377	398	423	450	478
153	236	254	272	290	308	330	352	374	395	420	448	476	
149	234	252	270	288	306	328	350	372	393	418	446	474	
145	232	250	268	286	304	326	347	369	390	416	444	472	
141	212	230	248	266	284	302	323	345	366	388	413	442	470
137	210	228	246	264	282	300	321	342	363	385	411	439	468
133	208	226	244	262	280	298	319	339	360	382	408	437	466
129	206	224	242	260	278	296	316	337	357	379	406	435	464
125	204	222	240	258	276	294	314	335	355	377	404	433	462
121	202	220	238	256	274	292	312	333	353	375	402	431	460
117	200	218	236	254	272	290	310	331	351	373	400	429	458
113	198	216	234	252	270	288	308	329	349	371	398	427	456
109	196	214	232	250	268	286	306	327	347	369	396	425	454
105	194	212	230	248	266	284	304	325	345	367	394	423	452

Cooling Mode	14SEER R410A HP Charge Chart 3.5 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			254	271	288	305	327	348	370	394	417	441	464
161			252	269	286	303	325	346	368	392	415	439	462
157			250	267	284	301	323	344	366	390	413	437	460
153	231	248	265	282	299	321	342	364	388	411	435	458	
149	229	246	263	280	297	319	340	362	386	409	433	456	
145	227	244	261	278	295	317	338	360	384	407	431	454	
141	208	225	242	259	276	293	315	336	358	382	405	429	452
137	206	223	240	257	274	291	313	334	356	380	403	427	450
133	204	221	238	255	272	289	311	332	354	378	401	425	448
129	202	219	236	253	270	287	309	330	352	376	399	423	446
125	200	217	234	251	268	285	307	328	350	374	397	421	444
121	198	215	232	249	266	283	305	326	348	372	395	419	442
117	196	213	230	247	264	281	303	324	346	370	393	417	440
113	194	211	228	245	262	279	301	322	344	368	391	415	438
109	192	209	226	243	260	277	299	320	342	366	389	413	436
105	190	207	224	241	258	275	297	318	340	364	387	411	434

Cooling Mode	14SEER R410A HP Charge Chart 4 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressure at Small Service Valve(psig)													
165			255	273	291	310	330	351	371	396	420	445	469
161			253	271	289	308	328	349	369	394	418	443	467
157			251	269	287	306	326	347	367	392	416	441	465
153	231	249	267	285	304	324	345	365	390	414	439	463	
149	229	247	265	283	302	322	343	363	388	412	437	461	
145	227	245	263	281	300	320	341	361	386	410	435	459	
141	206	225	243	261	279	298	318	339	359	384	408	433	457
137	204	223	241	259	277	296	316	337	357	382	406	431	455
133	204	222	240	258	275	294	314	335	355	380	404	429	453
129	202	220	238	256	273	292	312	333	353	378	402	427	451
125	200	218	236	254	271	290	310	331	351	376	400	425	449
121	198	216	234	252	269	288	308	329	349	374	398	423	447
117	196	214	232	250	267	286	306	327	347	372	396	421	445
113	194	212	230	248	265	284	304	325	345	370	394	419	443
109	192	210	228	246	263	282	302	323	343	368	392	417	441
105	190	208	226	244	261	280	300	321	341	366	390	415	439

Cooling Mode	14 SEER R410A HP Charge Chart 5 TON(Cooling mode)												
	Outdoor Ambient Temperature(°F)												
	55	60	65	70	75	80	85	90	95	100	105	110	115
Liquid Pressue at Small Service Valve(psig)													
165			254	274	291	309	329	350	370	398	421	447	472
161			252	271	289	306	327	348	368	396	419	445	470
157			250	268	287	304	325	346	366	394	417	443	468
153	229	248	266	285	302	323	344	364	392	415	441	466	
149	227	246	264	283	300	321	342	362	390	413	439	464	
145	225	244	262	281	298	319	340	360	388	411	437	462	
141	205	224	242	260	279	296	317	338	358	386	409	435	460
137	202	222	240	258	277	294	315	336	356	384	407	433	458
133	199	220	238	256	275	292	313	334	354	382	405	431	456
129	197	218	236	254	273	290	311	332	352	380	403	429	454
125	195	216	234	252	271	288	310	330	350	378	401	427	452
121	193	214	232	250	269	286	308	328	348	376	399	425	450
117	191	212	230	248	267	284	306	326	346	374	397	423	448
113	189	210	228	246	265	282	304	324	344	372	395	421	446
109	187	208	226	244	263	280	302	322	342	370	393	419	444
105	185	206	224	242	261	278	300	320	340	368	391	417	442

5. Adjust refrigerant level to attain proper gage pressure.


Add refrigerant if the design liquid line pressure is lower than the chart value.

- Connect gages to refrigerant bottle and unit as illustrated (Figure 40).
- Purge all hoses.
- Open bottle.
- Stop adding refrigerant when liquid line pressure matches the Refrigerant Charging Chart.


Recover refrigerant if the design liquid line pressure is lower than the chart value.

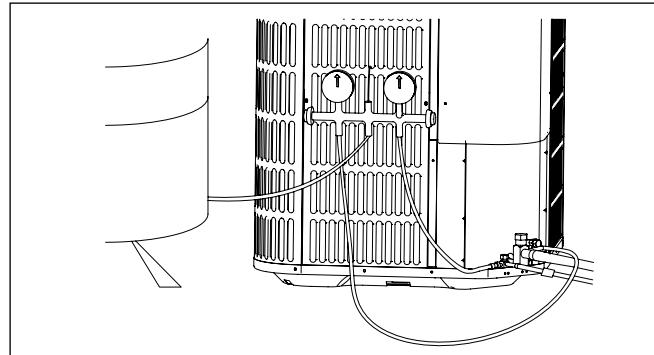


Figure 41

6. Stabilize the system.

- Wait 20 minutes for the system condition to stabilize between adjustments.


When the liquid line pressure match the chart, the system is properly charged.

- Remove gages.
- Replace service port caps to prevent leaks. Tighten finger tight plus an additional 1/6 turn.



Figure 42

7. Record system Information for reference (Table 8).
Record system pressures and temperatures after charging is complete.

Description	Value
Outdoor model number	
Measured Outdoor Ambient	°F
Measured Indoor Ambient	°F
Liquid Gage Pressure	PSIG
Suction Gage Pressure	PSIG

Table 8

15. System operation and troubleshooting

15.1 Compressor crankcase heater (CCH) (Heat pump only)

- The crankcase heating start must meet two conditions:
- Outdoor temperature < 37.4°F
 - At power up or if the compressor has been off for more than 3 hours

The crankcase heating stop must meet the following condition:
Outdoor temperature > 44.6°F or compressor starts.

15.2 Reversing valve (Heat pump only)

Reversing valve energizes at the heating conditions, and cuts off at the cooling condition.

15.3 Protection function (Heat pump only)

- T3 = Outdoor Coil Temperature
T3 > 143.6°F, compressor stops working
T3 < 125.6°F, compressor restarts working
- T4 = Ambient Temperature
T4 < 5°F, compressor stops working
T4 > 10.4°F, compressor restarts working
If 55°F ≤ T4 ≤ 115°F, unit can operate in cooling
If 5°F ≤ T4 ≤ 75°F, unit can operate in heating



When T4 < 5°F, the outdoor unit would provide a signal to drive up the heater installed in the indoor unit.

- Discharge temperature protection

Discharge temperature > 275°F, compressor stops working.
Discharge temperature < 194°F, compressor restarts working.

- High pressure protection

High pressure > 638 PSIG, compressor and outdoor fan motor stop working.
High pressure < 464 PSIG, compressor and outdoor fan motor restart working (3 minutes delay necessary).

- Low pressure protection

Low pressure < 21 PSIG, compressor and outdoor fan motor stop working.
Low pressure > 44 PSIG, compressor and outdoor fan motor restart working (3 minutes delay necessary).



In stand-by status, the compressor will not start in low pressure protection. Within 30 minutes, if 4 protection cycles occur. The system will be locked. It will be restored after power cycle.

15.4 Protection function (Air conditioner only)

- High pressure protection

High pressure > 638 PSIG, compressor and outdoor fan motor stop working.
High pressure < 464 PSIG, compressor and outdoor fan motor restart working (3 minutes delay necessary).

15.5 Defrost mode (Heat pump only)

Manual defrost mode

When the switch SW3-1 is set to "ON", the system turns to the defrost mode. The defrost mode exits by the logic of shut-down conditions of defrost mode.



Once the manual defrost mode is finished, please turn the switch SW3-1 back to "off".

Start-up conditions of defrost mode

When SW3-3 switch is set to "ON" (Figure 4), the mode will start up in any of the following conditions:

- Compressor operates and T3 < 32°F for a period of 30 minutes.
- T3 < 28.4°F and compressor operates for the first time after connected to the power source.
- When T3 < 28.4°F and the system is on standby for two hours continuously.

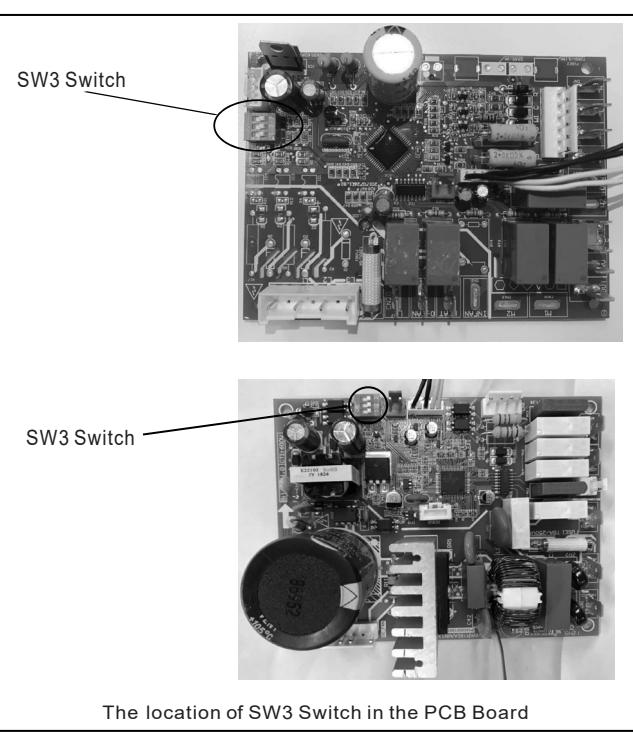
When SW3-3 switch is set to "OFF" (Figure 41), the mode will start up in any of the following conditions:

- Compressor operates and T3 < 32 °F for a period of 60 minutes.
- T3 < 28.4 °F and compressor operates for the first time after connected to the power source.
- When T3 < 28.4 °F and the system is on standby for two hours.

Shut-down conditions of defrost mode:

The mode will shut down in any of the following conditions:

- The defrosted time lasts 10 minutes
- T3 ≥ 64.4°F and T4 ≥ 28.4°F
- Compressor stops operating
- T3 ≥ 64.4°F lasts 60 seconds when T4 < 28.4°F



The location of SW3 Switch in the PCB Board

Figure 43

15.6 Electrical data table

Model	AC							HP						
	18	24	30	36	42	48	60	18	24	30	36	42	48	60
Minimum circuit ampacity(A)	10.4	13.4	14.7	19.4	21.6	24.6	29.6	10.4	13.4	16.5	19.4	21.6	24.6	28.8
Maximum circuit protector(A)	15	20	25	30	35	40	50	15	20	25	30	35	40	45

Table 10

15.7 Troubleshooting table

SYSTEM FAULTS	WHAT TO CHECK MODE	Fault Codes													
		C	P	S	P	S	P	S	P	S	P	S	P	S	P
REFRIGERANT CIRCUIT															
Head Pressure Too High	C H						P P	P S	P S			P S			
Head Pressure Too Low	C H					S S	P P			S S	S S	S S	S P	S P	
Suction Pressure Too High	C H				S S	P P			S S	P P					
Suction Pressure Too Low	C H					P P			S S	S S	S S	S S			
Liquid Refrig. Floodback (TXV)	C H								P P				P P		
I.D. Coil Frosting	C H						P P		S S						
Compressor Runs Inadequate or No Cooling/Heating	C H					S P	S S		S P	S S	S S	S S	S S	S S	
ELECTRICAL															
Compressor & O.D. Fan Won't Start	C H P P P			S S P S P	S P S P P								S S	S S	S S S
Compressor Will Not Start But O.D. Fan Runs	C H P P P		P S			P P							S S	S S	
O.D. Fan Won't Start	C H P P		P P										S S		
Compressor Hums But Won't Start	C H P P		P P	S S		P P									
I.D. Blower Won't Start	C H P P S		P P	S P S	S P S		S S								
DEFROST															
Unit Won't Initiate Defrost	C H												P P	P P	S S
Defrost Terminates on Time	C H							P P					P P	S S	
Unit Icing Up	C H							P P	S S	S S	S S	S S	P P	P P	

C - Cooling H - Heating P - Primary Causes S - Secondary Causes

16. Warranty

Assist owner with processing Warranty cards and/or online registration.

Refer to the furnace or air handler instructions for filter and blower motor maintenance.

The indoor coil and drain pan should be inspected and cleaned regularly to assure proper drainage.

16.1 Maintenance

Dirt should not be allowed to accumulate on the indoor or outdoor coils or other parts in the air circuit. Clean as often as necessary to keep the unit clean. Use a brush, vacuum cleaner attachment or other suitable means.

The outdoor fan motor is permanently lubricated and does not require periodic oiling.



It is unlawful to knowingly vent, release or discharge refrigerant into the open air during repair, service, maintenance or the final disposal of this unit. When the system is functioning properly and the owner has been fully instructed, secure the owner's approval.

16.2 Changing motor

When motor requires changing, follow the steps below:

STEP 1 - Go into electrical panel, disconnect motor power lines.

Note: Disconnect main power to unit. Severe burns and electrical shock will occur if you do not disconnect main power.

STEP 2 - Remove cover (be careful of motor wires).

STEP 3 - Be sure to place fan cover unit on the ground (Figure 43).

Note: Do not place or lean fan blades on ground or against surface.

STEP 4 - Remove fan motor by removing 5/16" nuts from cover.

STEP 5 - Remove fan blade from motor by removing 1/2" nut and place fan on the ground.

STEP 6 - Reverse removal process to reinstall the fan and motor.

Note: When connecting motor wires be sure to check motor direction.



Damage will occur to condenser unit if you remove 5/16" nuts prior to cover removal.

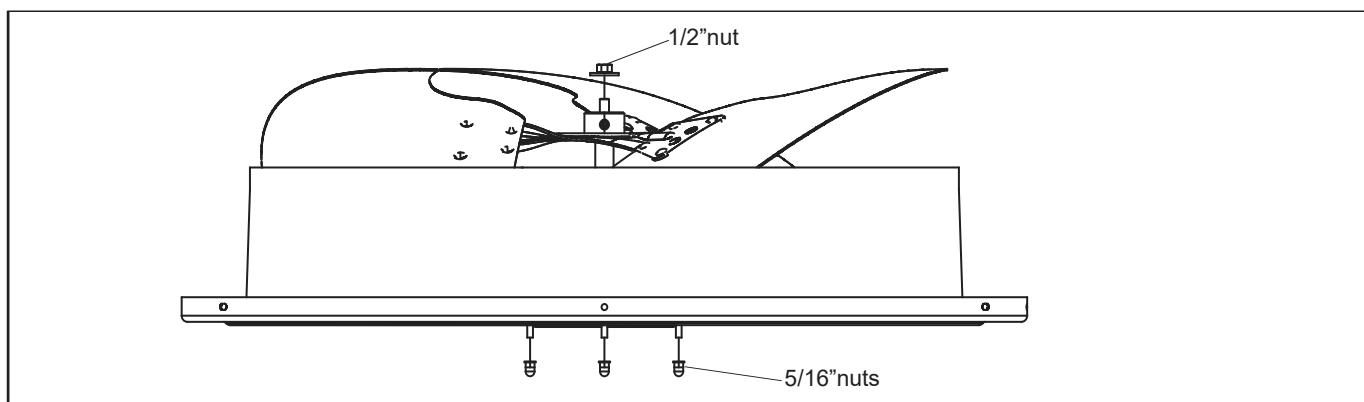


Figure 44

17. Wiring diagrams

17.1 For 18K-48K HP System

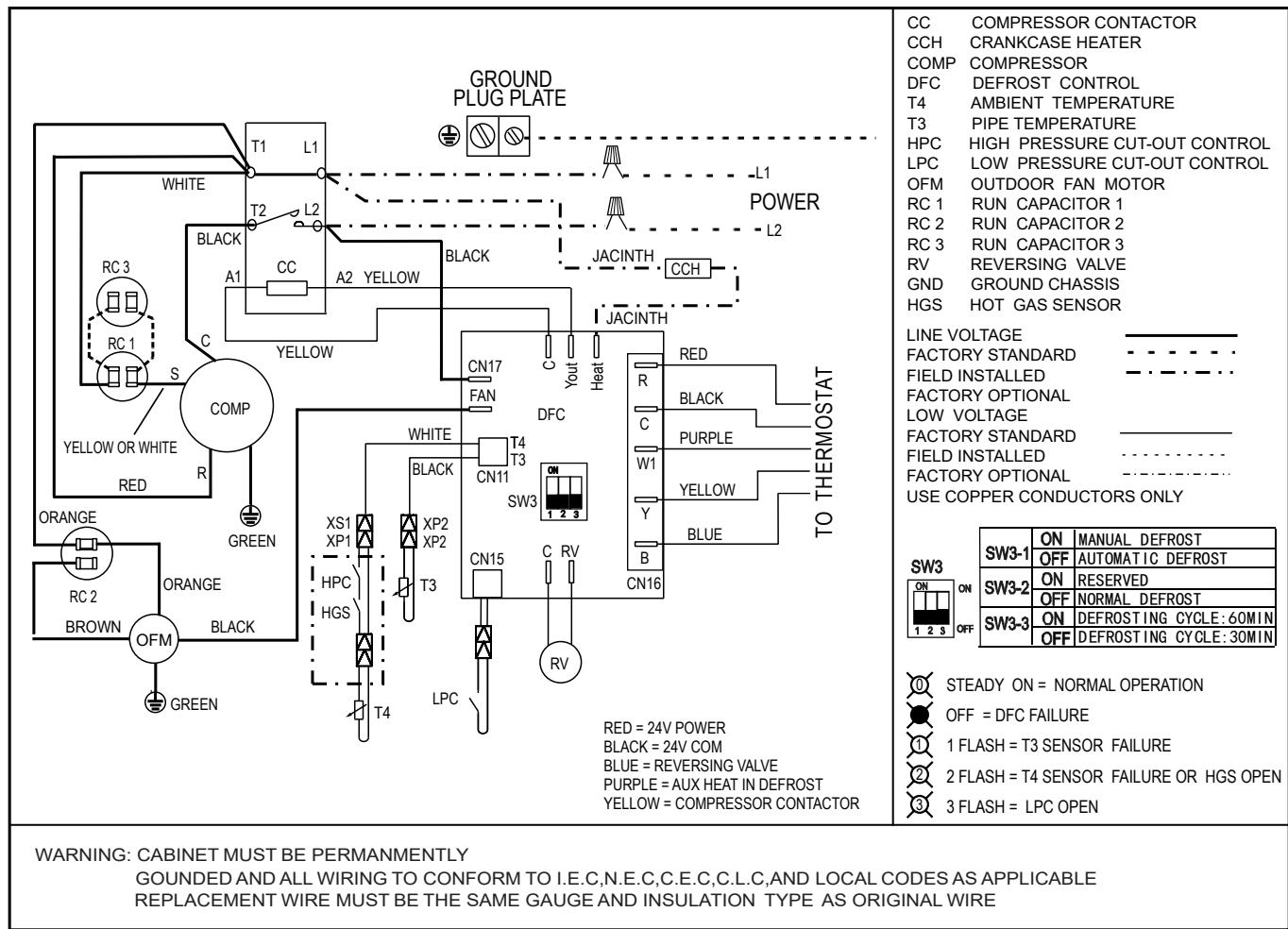


Figure 45

17.2 For 60K HP System

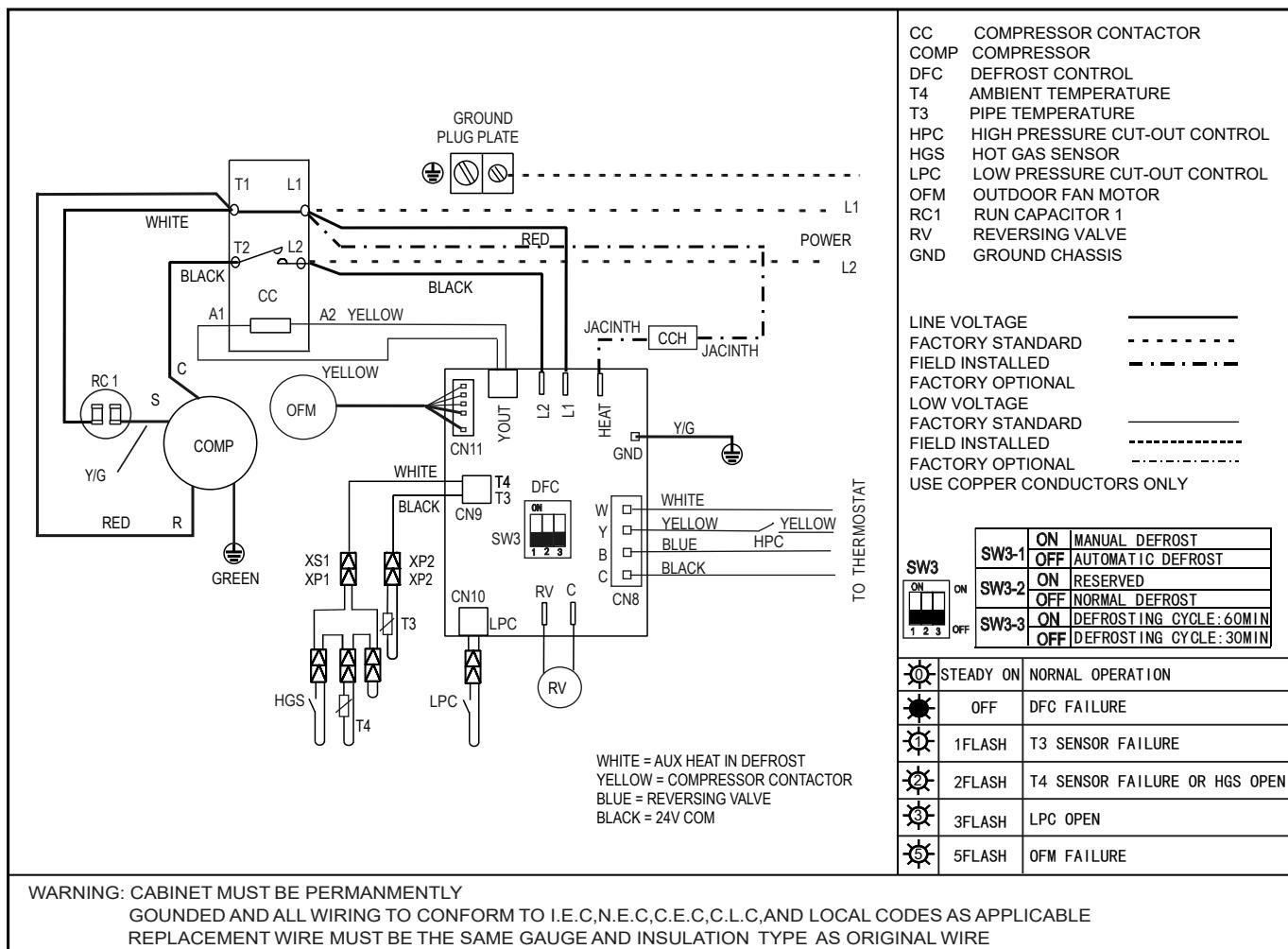


Figure 46

17.3 For AC System

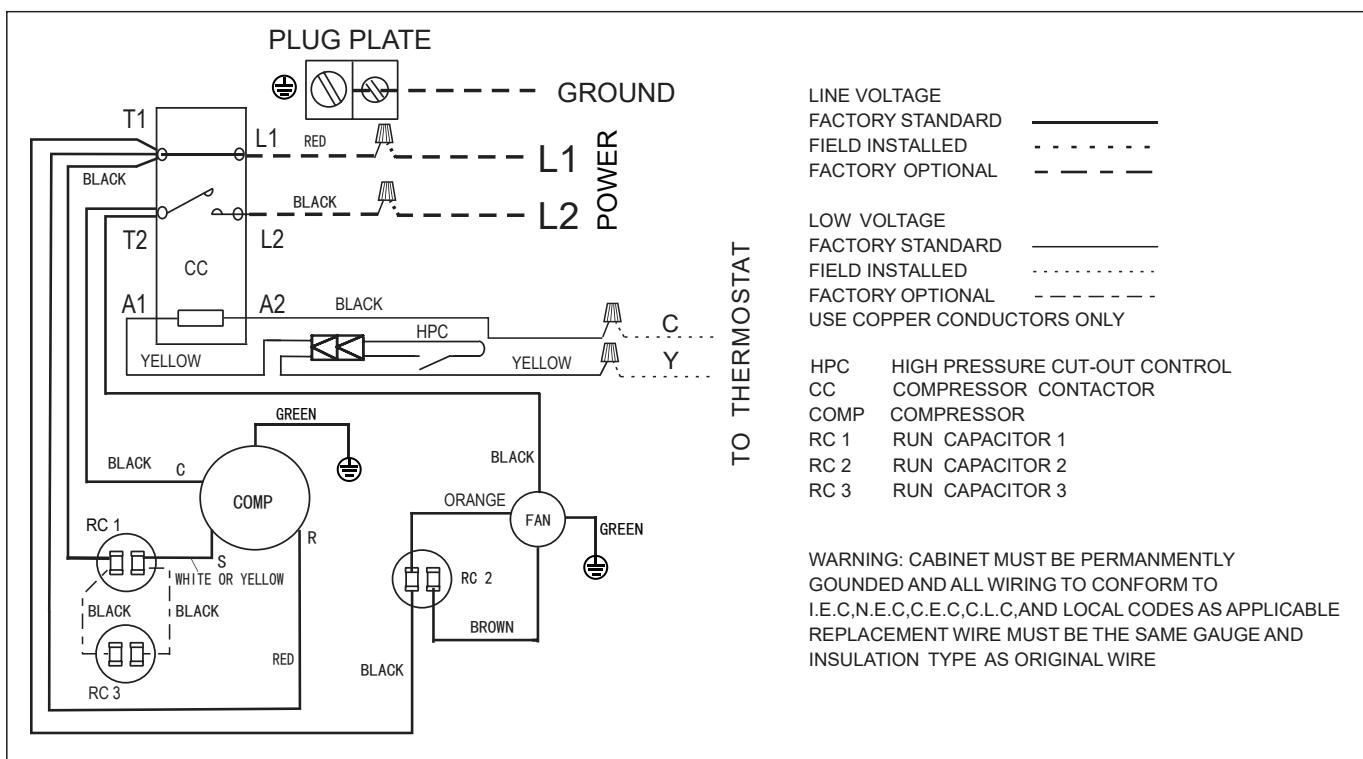


Figure 47

18. Checkout Procedures

18.1 Operational and Checkout Procedures

Final phases of this installation are the unit Operational and Checkout Procedures. To obtain proper performance, all units must be operated and charge adjustments made in accordance with procedures found in the Service Facts of the Outdoor Unit.

After installation has been completed, it is recommended that the entire system be checked against the following list:

- | | |
|--|--|
| 1. Be sure unit suspension(if used) is secure and that there are no tools or loose debris in or around or on top of the unit.....[] | 5.Check all duct outlets; they must be open and unrestricted. [] |
| 2. Properly insulate suction lines and fittings.....[] | 6.Check drain lines and be sure all joints are tight..... [] |
| 3. Properly secure and isolate all refrigerant lines... [] | 7.Be sure that a return air filter is installed..... [] |
| 4. Verify that all electrical connections are tight.[] | 8.Operate complete system in each mode to verify proper performance. Verify operation of supplementary electric heater. [] |

PÓLIZA DE GARANTÍA



Atención: Leer cuidadosamente el manual de mantenimiento e instalación y ponerlos en práctica, le brindará lo necesario para un funcionamiento adecuado de su equipo. Para validar la garantía favor de acudir directamente con el distribuidor autorizado que le vendió este equipo.

Se validará la garantía bajo las siguientes condiciones:

Cláusulas

1. Requisitos. Para validar su garantía, se deberá presentar la póliza debidamente sellada por distribuidor autorizado que vendió este producto o en su caso, copia respectiva de la factura o recibo que acredite la compra-venta de su unidad.
2. Producto. Esta póliza de garantía es exclusivamente para el producto adquirido y cuyo número de serie está identificado tanto en unidades exterior (condensadora) e interior (evaporadora), así como en los empaques de los mismos. Se recomienda conservar estas etiquetas para futuras aclaraciones.
3. Vigencia y alcance. La vigencia de esta póliza de garantía es de 3 meses en partes electrónicas (tarjetas, display y control remoto), 12 meses en el resto de partes (motores, aspas, serpentines, compresor, etc), a partir de la adquisición del producto; se extiende única y exclusivamente a fallas o defectos de fabricación.
4. La instalación, reparación y manipulación de esta unidad deberá ser realizada por personal calificado y autorizado por nuestras marcas.

La garantía de este producto no será válida en las siguientes situaciones:

- a) Cuando el producto haya sido instalado de manera diferente a la que se expresa en este manual.
- b) Cuando el producto haya sufrido daños por problemas climatológicos, ambientales o desastres naturales.
- c) Cuando presente daños en su estructura debido al mal manejo de la unidad.
- d) Cuando el producto sea destinado para fines distintos a los indicados en el manual.
- e) Cuando el producto no sea instalado y/o utilizado de acuerdo a las especificaciones que se indican en el manual de usuario.
- f) Cuando el producto sea instalado, alterado o reparado por personal no autorizado por la marca.
- g) Cuando el producto no se encuentre el periodo de garantía especificado en esta póliza.
- h) Por la implementación de accesorios que no correspondan a la marca.
- i) Cuando el producto sea instalado para fines comerciales y no domésticos.
- j) Cuando la unidad sea desinstalada.

Refacciones

1. Las refacciones y componentes empleados para la reparación de su unidad no tendrán costo extra únicamente cuando estén sujetos a esta póliza de garantía, de igual forma se cubrirán los gastos de transportación y mano de obra que se deriven del fallo que se presente.
2. El consumidor puede obtener partes, componentes, consumibles y accesorios con el distribuidor autorizado que vendió en la zona.

Atención y servicio. Esta garantía podrá ser atendida únicamente por el distribuidor que vendió el producto. Cuando el producto se haya adquirido en cadenas comerciales, la garantía se hará válida en los centros de servicio autorizados, mismos publicados en www.unitedappliances.com. Para más información llame al Tel. 800-788-4040 o comuníquese vía correo electrónico: soporte.tecnico@unitedappliances.com, Por estos medios se le brindará la información que se requiera.

ALLOSTE S.A DE C.V se deslinda de responsabilidad alguna al momento en que se presente un fallo en el equipo por instalaciones defectuosas o erróneas realizadas por personal no autorizado.

**CENTROS DE ATENCIÓN
DIRECTA A CLIENTES:**

(Distribuidor / Comercializador Autorizado)
Sello de Garantía del Distribuidor

DATOS DE DISTRIBUIDOR / COMERCIALIZADOR AUTORIZADO:

Razón Social: _____

Dirección: _____

DATOS DEL ARTÍCULO:

Marca: _____

Modelo: _____

FIRMA DEL TÉCNICO INSTALADOR:

Nombre: _____

E-Mail: _____

Teléfono: _____

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